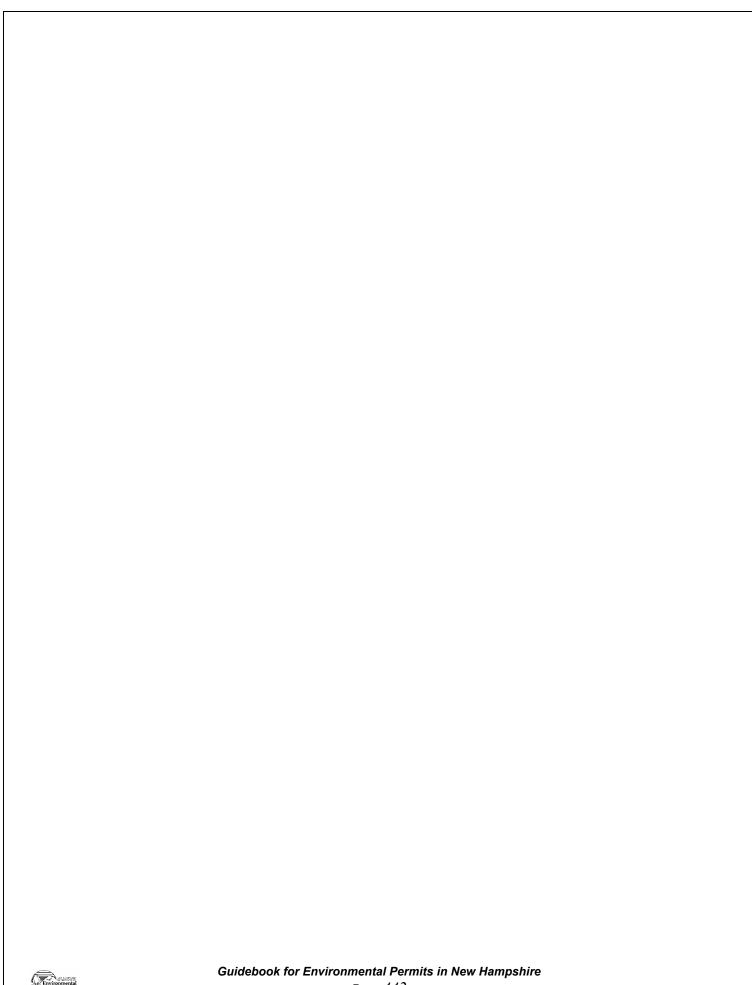
Appendices

- A. DES Environmental Equity Policy
- **B. DES Growth Management/Sprawl Policy**
- C. Major Federal Environmental Laws/Internet Links
- D. Major Federal Environmental Regulations/Internet Links
 - a. Organized by Environmental Program
 - b. Organized by 40 CFR Volume
- E. Project Organization/Permitting Diagrams
- F. Summary of DES Authorizations 2002
 - a. Application Fees
 - b. Processing Times
- G. DES Directory of Programs and Services 2002







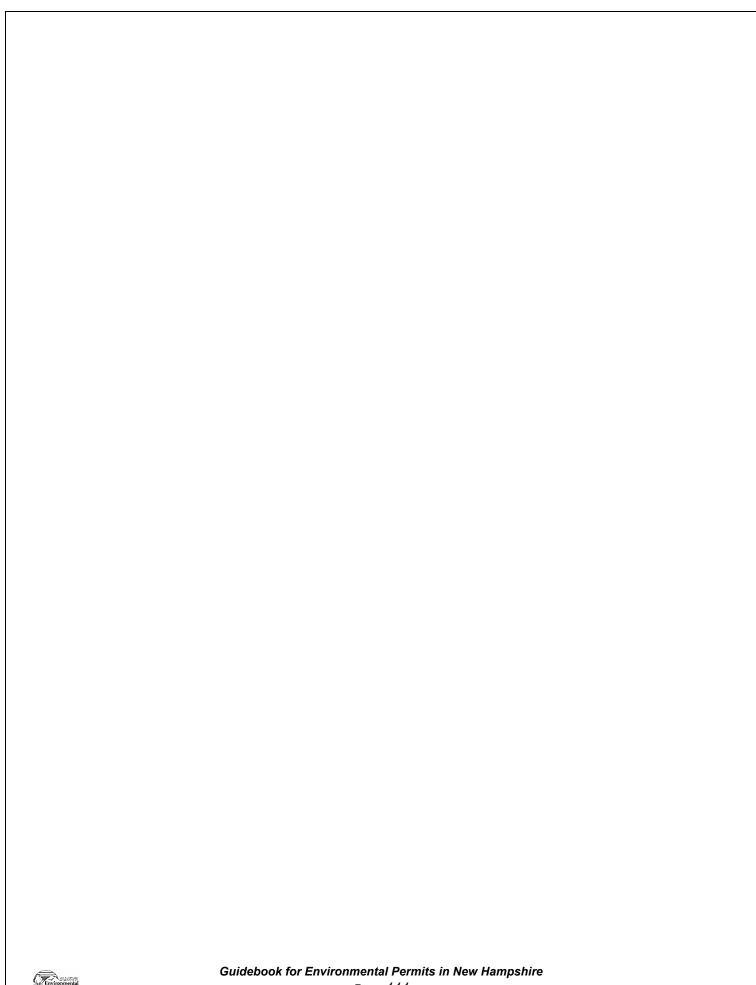


Appendix A:

DES Environmental Equity Policy









Environmental Equity

New Hampshire Department of Environmental Services

<u>Policy Statement</u>: The New Hampshire Department of Environmental Services will, within its authority, ensure fair and equitable treatment of all New Hampshire citizens in the implementation of federal and state environmental laws, rules, programs, and policies.

Background

There is a body of evidence that suggests that, in certain instances around the country, minority and lower income citizens, neighborhoods, and/or communities have faced an inequitable share of the risks associated with environmental hazards. While the issues and concerns regarding environmental equity (also commonly referred to as Environmental Justice or "EJ") vary from state to state and from community to community, the core issue is one of fairness in the siting, monitoring, and/or cleanup of facilities, and the regulation of activities that may produce environmental hazards. The documentation for this issue at the national level suggests that, for a variety of reasons not necessarily discriminatory by intent, minority and lower income populations have sometimes borne a disproportionate share of the risks from activities which cause air, water, or soil pollution.

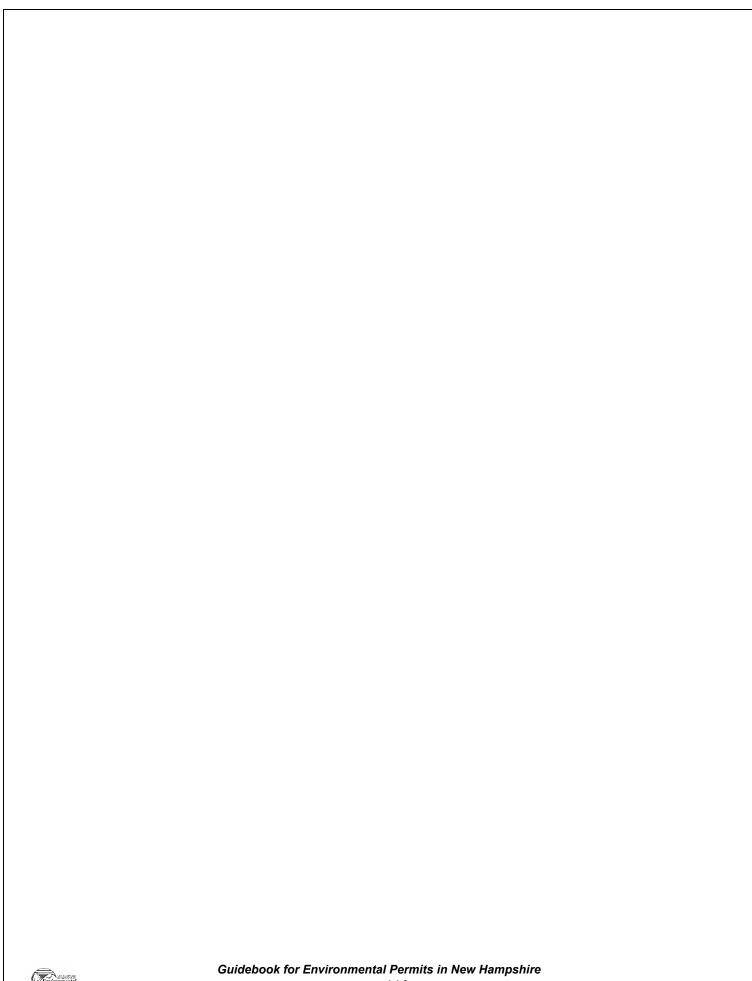
One of the primary factors contributing to "environmental inequities" is the co-location of many minority and lower income populations in more densely developed and industrialized areas with greater concentrations of environmental hazards. While this suggests that environmental equity is more of an urban issue, there are other factors such as siting decisions which apply to all areas of the state. It is important to recognize that inequities may exist, and then make a commitment to work toward their elimination. The New Hampshire Department of Environmental Services has created and adopted the above policy to recognize this issue and has devised the following implementation strategy to honor that commitment.

Implementation Strategy

DES's overall approach in implementing this policy is to incorporate equity considerations – in context with other key factors such as environmental risk – into every applicable decision or action. More specifically, DES will take the following steps to initiate and continue implementation of its Environmental Equity Policy:

- Post the Environmental Equity Policy throughout the agency's offices (both at headquarters and at regional sites) and provide a copy to all staff.
- Use the U. S. Environmental Protection Agency's ("EPA") national criteria for identifying areas of concern according to race, ethnicity, economic status, or community (as modified for New Hampshire) in implementing the Environmental Equity Policy.
- Develop and distribute written guidance and provide training on incorporating the Environmental Equity Policy into DES's daily decisions or actions. These decisions or actions take the form of such things as development, public education and outreach, technical assistance, rulemaking, permit application reviews, compliance monitoring, enforcement actions, emergency response, complaint response, and site cleanup.
- ❖ Incorporate the Environmental Equity Policy into all appropriate annual work plans and grant applications.
- ❖ Add implementation of the Environmental Equity Policy as a specific objective in DES's **Strategic Plan**, and monitor progress with implementation as part of that plan's annual review.





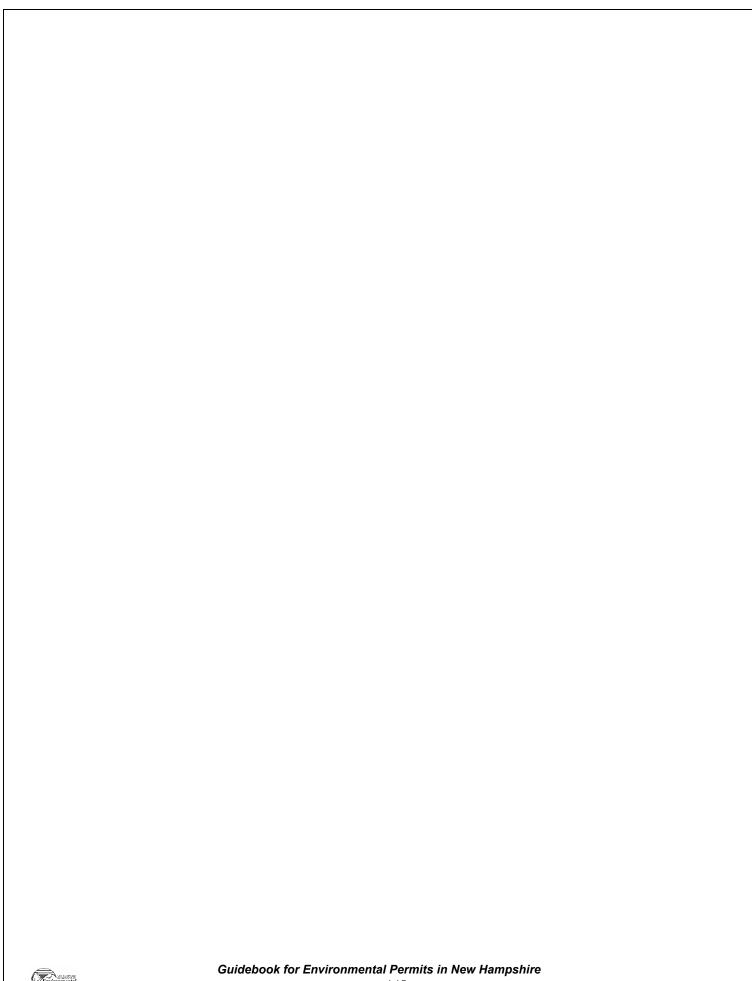


Appendix B:

DES Growth Management/Sprawl Policy









Encouraging Better Growth Management and Development Practices through Environmental Permitting

New Hampshire Department of Environmental Services

<u>Policy Statement</u>: The New Hampshire Department of Environmental Services will encourage the application of smart growth practices, including minimum impact development practices, through education, outreach, and regulatory efforts.

Background

In preparing the 2000 report, Managing Growth in New Hampshire: Changes and Challenges (see http://www.state.nh.us/osp/planning/GMReport/TOC.html), the New Hampshire Office of State Planning compared growth trends and land development patterns with the goals and objectives stated in the master plans of several towns and concluded that many current planning and zoning approaches do not provide the type and pattern of growth and development desired by communities. Sprawling patterns of growth contribute to greater fragmentation of large blocks of undeveloped open space, more traffic congestion, higher costs for public services, increased air and water pollution, and greater pressure on environmentally-sensitive areas. In 1999, Governor Jeanne Shaheen issued Executive Order 99-2 directing the Council on Resources and Development to coordinate a study concerning the issue of sprawl and to report on how State agencies could adjust their programs to both recognize the importance of preserving New Hampshire's traditional communities and landscapes and to evaluate actions they either are currently implementing or might be implementing in the future to further that goal (see the December 1999 Report to Governor Shaheen on Sprawl, http://www.state.nh.us/osp/planning/guide/docs/SprawlReport1999.pdf). State agencies, municipalities, local planning boards and conservation commissions, developers, builders and others must work together so that future growth and development supports local goals and does not compromise New Hampshire's quality of life. DES is committed to supporting these efforts through our education, outreach, and regulatory efforts.

Implementation

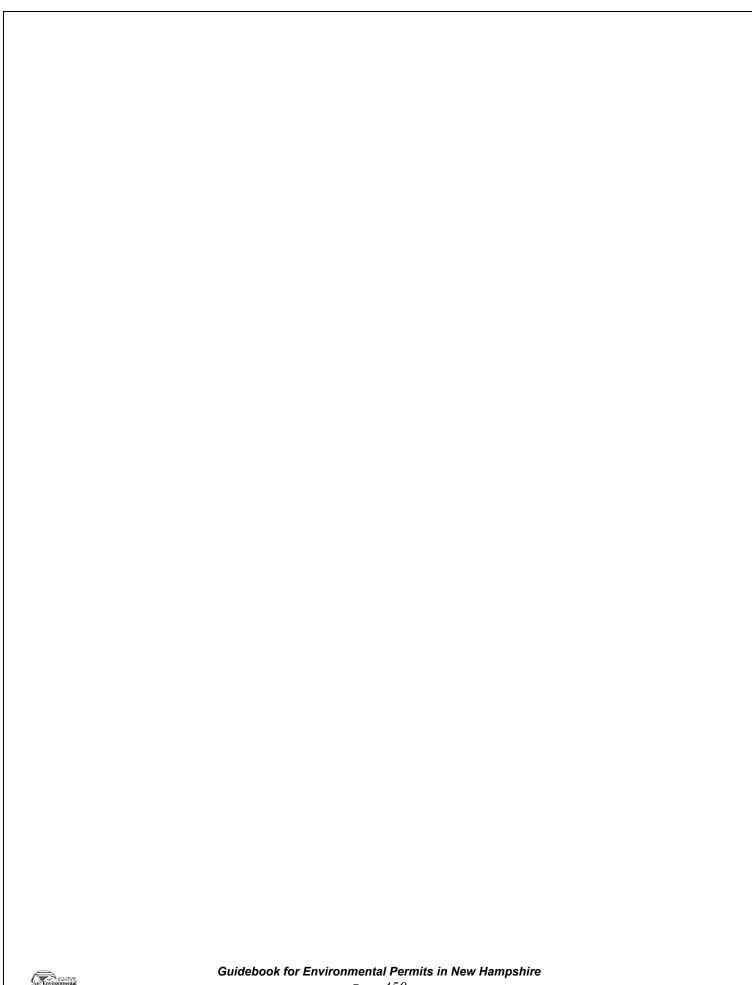
To support state and local efforts to better manage future growth and development, DES encourages the use of practices that minimize the impact of development on the environment, including smart growth and sustainable development practices. By influencing the pattern, location, and nature of development on the landscape, smart growth and sustainable development practices help to reduce the impacts of sprawl and thus protect air and water quality, maintain habitat, and provide for more efficient use of our natural resources.

Increased and early communication between DES, municipalities, and permit applicants facilitates the review and approval of projects using appropriate smart growth and sustainable development practices. Continued communication between DES and municipalities also helps to ensure that local objectives are supported through our permitting activities.

Compact development, such as cluster or conservation subdivisions and higher density neighborhoods within and near existing town and village centers, energy-efficient building design, clean up and redevelopment of contaminated properties, a mixture of residential and commercial activities in traditionally-designed neighborhoods with facilities to support walking, biking, and public transportation options, and increased buffers and other protections to protect sensitive habitats are just some examples of smart growth and sustainable development practices that help maintain habitat and protect air and water quality.

Please contact the Public Information and Permitting Unit for additional information on this topic at (603) 271-3305, fax (603) 271-8013, or via email at pip@des.state.nh.us.







Appendix C:

Major Federal Environmental Laws/Internet Links









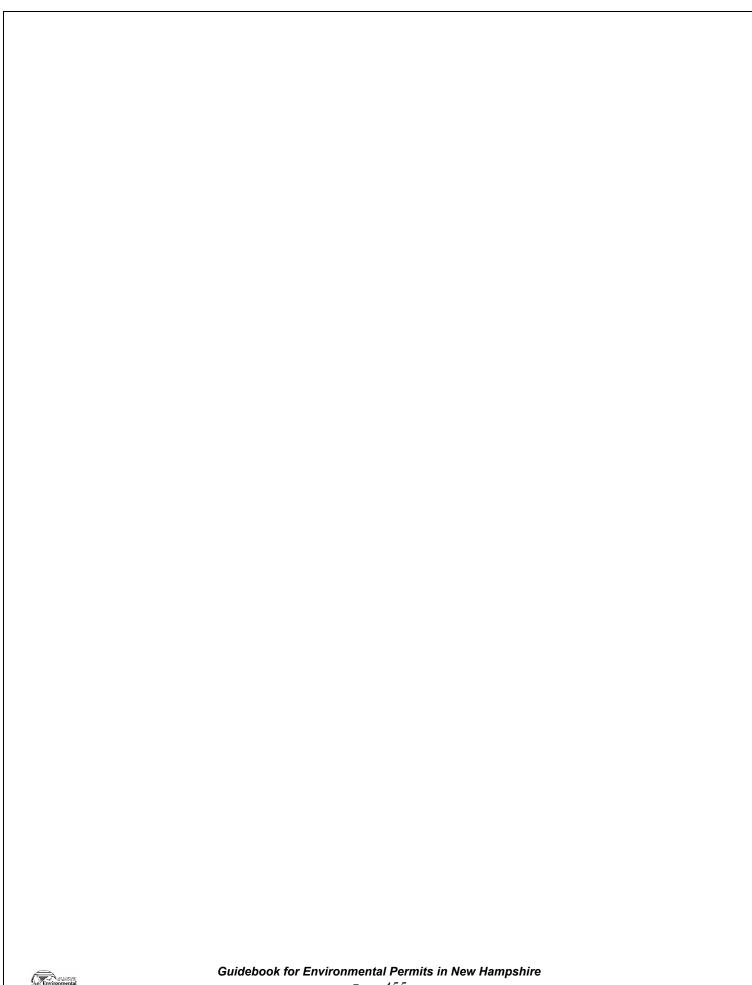
Major Federal Environmental Laws and Their Internet Links - 2002

FEDERAL ENVIRONMENTAL LAW	INTERNET LINK
National Environmental Policy Act of 1969 (NEPA); 42 U.S.C. 4321-	http://ceq.eh.doe.gov/nepa/regs/nepa/nepaeqia.htm
4347	
Chemical Safety Information, Site Security and Fuels Regulatory Relief	http://www.epa.gov/ceppo/ap-99law.htm
Act, Public Law 106-40, January 6, 1999; 42 U.S.C. 7412(r)	
(Amendment to Section 112(r) of the Clean Air Act)	
The Clean Air Act (CAA); 42 U.S.C. § 7401 <u>et seq.</u> (1970)	http://www4.law.cornell.edu/uscode/42/ch85.html
The Clean Water Act (CWA); 33 U.S.C. § 1251 <u>et seq</u> . (1977)	http://www4.law.cornell.edu/uscode/33/ch26.html
Comprehensive Environmental Response, Compensation, and Liability	http://www4.law.cornell.edu/uscode/42/ch103.html
Act (CERCLA or "Superfund"); 42 U.S.C. § 9601 et seq. (1980)	
The Emergency Planning & Community Right-to-Know Act (EPCRA); 42	http://www4.law.cornell.edu/uscode/42/ch116.html
U.S.C. 11011 <u>et seq.</u> (1986)	http://www.dlaw.compoll.odu/wasada/4C/ab25.html
The Endangered Species Act (ESA); 7 U.S.C. 136; 16 U.S.C. 460 <u>et</u> <u>seq</u> . (1973)	http://www4.law.cornell.edu/uscode/16/ch35.html
Federal Insecticide, Fungicide and Rodenticide Act (FIFRA); 7 U.S.C.	http://www4.law.cornell.edu/uscode/7/ch6.html
§135 et seq. (1972)	Tittp://www4.iaw.comeii.edu/uscode///cno.ntmi
Federal Food, Drug, and Cosmetic Act (FFDCA); 21 U.S.C. 301 <u>et seq.</u>	http://www4.law.cornell.edu/uscode/21/ch9.html
Food Quality Protection Act (FQPA); Public Law 104-170, August 3,	http://www.epa.gov/opppsps1/fgpa/
1996	пир.//www.сра.gov/орррэрэт/іqра/
The Freedom of Information Act (FOIA); U.S.C. § 552 (1966)	http://www4.law.cornell.edu/uscode/5/552.html
The Occupational Safety and Health Act (OSHA); 29 U.S.C. 651 <u>et seq.</u>	http://www4.law.cornell.edu/uscode/29/ch15.html
(1970)	
The Oil Pollution Act of 1990 (OPA); 33 U.S.C. 2702 to 2761	http://www4.law.cornell.edu/uscode/33/ch40.html
The Pollution Prevention Act (PPA); 42 U.S.C. §13101 and 13102 et	http://www.epa.gov/opptintr/p2home/p2policy/act1990.htm
<u>seq</u> . (1990)	
The Resource Conservation and Recovery Act (RCRA); 42 U.S.C. § 321	http://www4.law.cornell.edu/uscode/42/ch82.html
<u>et seq</u> . (1976)	
The River and Harbor Act of 1899; 33 U. S. C. Chapter 12 et seq.	http://www4.law.cornell.edu/uscode/33/ch12.html
The Safe Drinking Water Act (SDWA); 42 U.S.C. § 300f et seq. (1974)	http://www4.law.cornell.edu/uscode/42/300f.html
The Superfund Amendments and Reauthorization Act (SARA); 42	http://www4.law.cornell.edu/uscode/42/ch103.html
U.S.C. 9601 <u>et seq</u> . (1986)	
The Toxic Substances Control Act (TSCA); 15 U.S.C. § 2601 <u>et seq</u> .	http://www4.law.cornell.edu/uscode/15/ch53.html
(1976)	









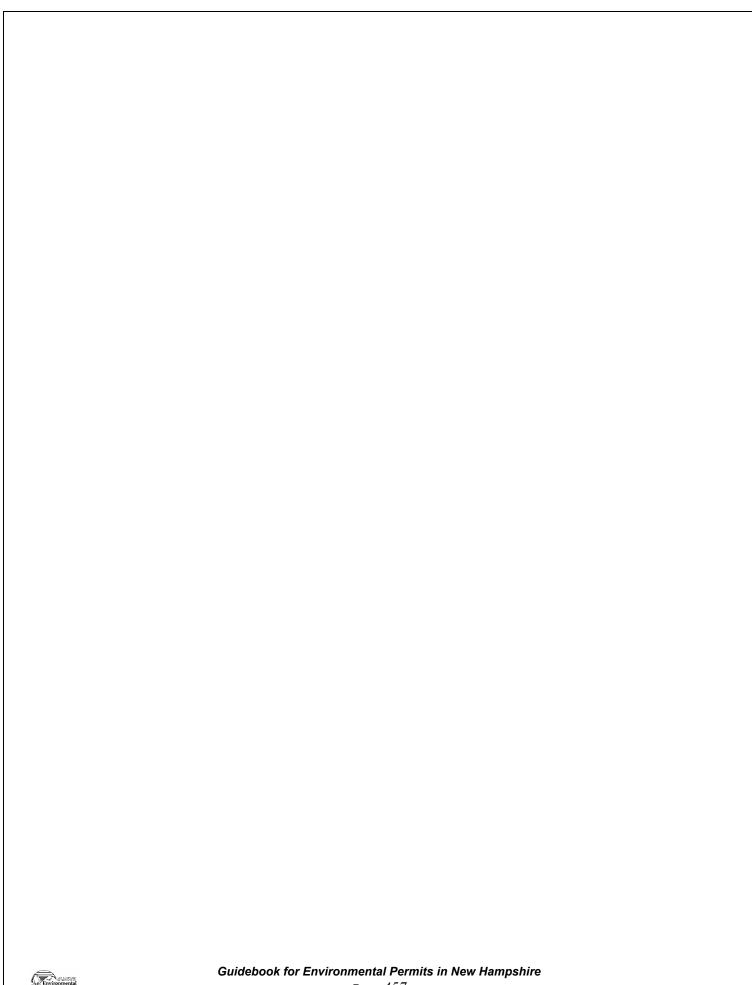


Appendix D:

Major Federal Environmental Regulations/Internet Links









Major Federal Environmental Regulations and Their Internet Links - Organized by Program - 2002

CODE OF FEDERAL REGULATIONS	INTERNET LINKS
40 CFR Subchapter A - General (Parts 1-29)	http://www.epa.gov/docs/epacfr40/chapt-l.info/subch-A.htm
40 CFR Subchapter B - Grants and other Federal Assistance (Parts 30-49)	http://www.epa.gov/docs/epacfr40/chapt-l.info/subch-B.htm
40 CFR Subchapter C - Air Programs (Parts 50-99)	http://www.epa.gov/docs/epacfr40/chapt-I.info/subch-C.htm
40 CFR Subchapter D - Water Programs (Parts 100-149)	http://www.epa.gov/docs/epacfr40/chapt-l.info/subch-D.htm
40 CFR Subchapter E - Pesticide Programs (Parts 150-189)	http://www.epa.gov/docs/epacfr40/chapt-l.info/subch-E.htm
40 CFR Subchapter F - Radiation Protection Programs (Parts 190-197)	http://www.epa.gov/docs/epacfr40/chapt-l.info/subch-F.htm
40 CFR Subchapter G - Noise Abatement Programs (Parts 201-211)	http://www.epa.gov/docs/epacfr40/chapt-l.info/subch-G.htm
40 CFR Subchapter H - Ocean Dumping (Parts 220-238)	http://www.epa.gov/docs/epacfr40/chapt-l.info/subch-H.htm
40 CFR Subchapter I - Solid Wastes (Parts 239-299)	http://www.epa.gov/docs/epacfr40/chapt-l.info/subch-l.htm
40 CFR Subchapter J - Superfund, Emergency Planning, and Community	http://www.epa.gov/docs/epacfr40/chapt-l.info/subch-J.htm
Right-to-Know Programs (Parts 300-399)	
40 CFR Subchapter N - Effluent Guidelines and Standards (Parts 400-471)	http://www.epa.gov/docs/epacfr40/chapt-l.info/subch-N.htm
40 CFR Subchapter O - Sewage Sludge (Parts 501-503)	http://www.epa.gov/docs/epacfr40/chapt-l.info/subch-O.htm
40 CFR Subchapter Q - Energy Policy (Parts 600-699)	http://www.epa.gov/docs/epacfr40/chapt-l.info/subch-Q.htm
40 CFR Subchapter R - Toxic Substances (Parts 700-799)	http://www.epa.gov/docs/epacfr40/chapt-l.info/subch-R.htm
40 CFR Chapter V – Council on Environmental Quality (Parts 1500-1517)	http://www.epa.gov/epacfr40/chapt-V.info/chv-toc.htm
40 CFR Chapter VII – Environmental Protection Agency and Department of	http://www.epa.gov/epacfr40/chapt-VII.info/chvii-toc.htm
Defense - Uniform National Discharge Standards for Vessels of the Armed	
Forces (Part 1700)	



Major Federal Environmental Regulations and Their Internet Links – Organized by 40 CFR Volume – 2002

TITLE 40/CHAPTER I	VOLUME	PARTS	INTERNET LINKS THROUGH "e-CFR"
Protection of the Environment	1	1-49	http://www.access.gpo.gov/nara/cfr/cfrhtml 00/Title 40/40cfrv1 00.html
	2	50-51	http://www.access.gpo.gov/nara/cfr/cfrhtml 00/Title 40/40cfrv2 00.html
	3	-52.01-52.1018	http://www.access.gpo.gov/nara/cfr/cfrhtml 00/Title 40/40cfrv3 00.html
	4	52.1019-End	http://www.access.gpo.gov/nara/cfr/cfrhtml 00/Title 40/40cfrv4 00.html
	5	53-59	http://www.access.gpo.gov/nara/cfr/cfrhtml 00/Title 40/40cfrv5 00.html
	6	60.1-End	http://www.access.gpo.gov/nara/cfr/cfrhtml 00/Title 40/40cfrv6 00.html
	7	Part 60, Appendixes	http://www.access.gpo.gov/nara/cfr/cfrhtml_00/Title_40/40cfrv7_00.html
	8	61-62	http://www.access.gpo.gov/nara/cfr/cfrhtml 00/Title 40/40cfrv8 00.html
	9	63.1-63.599	http://www.access.gpo.gov/nara/cfr/cfrhtml 00/Title 40/40cfrv9 00.html
	10	63.600-63.1199	http://www.access.gpo.gov/nara/cfr/cfrhtml_00/Title_40/40cfrv10_00.html
	11	63.1200-End	http://www.access.gpo.gov/nara/cfr/cfrhtml_00/Title_40/40cfrv11_00.html
	12	64-71	http://www.access.gpo.gov/nara/cfr/cfrhtml 00/Title 40/40cfrv12 00.html
	13	72-80	http://www.access.gpo.gov/nara/cfr/cfrhtml 00/Title 40/40cfrv13 00.html
	14	81-85	http://www.access.gpo.gov/nara/cfr/cfrhtml_00/Title_40/40cfrv14_00.html
	15	86.1-86.599-99	http://www.access.gpo.gov/nara/cfr/cfrhtml_00/Title_40/40cfrv15_00.html
	16	86.600-1-End	http://www.access.gpo.gov/nara/cfr/cfrhtml 00/Title 40/40cfrv16 00.html
	17	87-99	http://www.access.gpo.gov/nara/cfr/cfrhtml_00/Title_40/40cfrv17_00.html
	18	100-135	http://www.access.gpo.gov/nara/cfr/cfrhtml_00/Title_40/40cfrv18_00.html
	19	136-149	http://www.access.gpo.gov/nara/cfr/cfrhtml 00/Title 40/40cfrv19 00.html
	20	150-189	http://www.access.gpo.gov/nara/cfr/cfrhtml 00/Title 40/40cfrv20 00.html
	21	190-259	http://www.access.gpo.gov/nara/cfr/cfrhtml_00/Title_40/40cfrv21_00.html
	22	260-265	http://www.access.gpo.gov/nara/cfr/cfrhtml_00/Title_40/40cfrv22_00.html
	23	266-299	http://www.access.gpo.gov/nara/cfr/cfrhtml 00/Title 40/40cfrv23 00.html
	24	300-399	http://www.access.gpo.gov/nara/cfr/cfrhtml 00/Title 40/40cfrv24 00.html
	25	400-424	http://www.access.gpo.gov/nara/cfr/cfrhtml 00/Title 40/40cfrv25 00.html
	26	425-699	http://www.access.gpo.gov/nara/cfr/cfrhtml 00/Title 40/40cfrv26 00.html
	27	700-789	http://www.access.gpo.gov/nara/cfr/cfrhtml 00/Title 40/40cfrv27 00.html
	28	790-End	http://www.access.gpo.gov/nara/cfr/cfrhtml 00/Title 40/40cfrv28 00.html

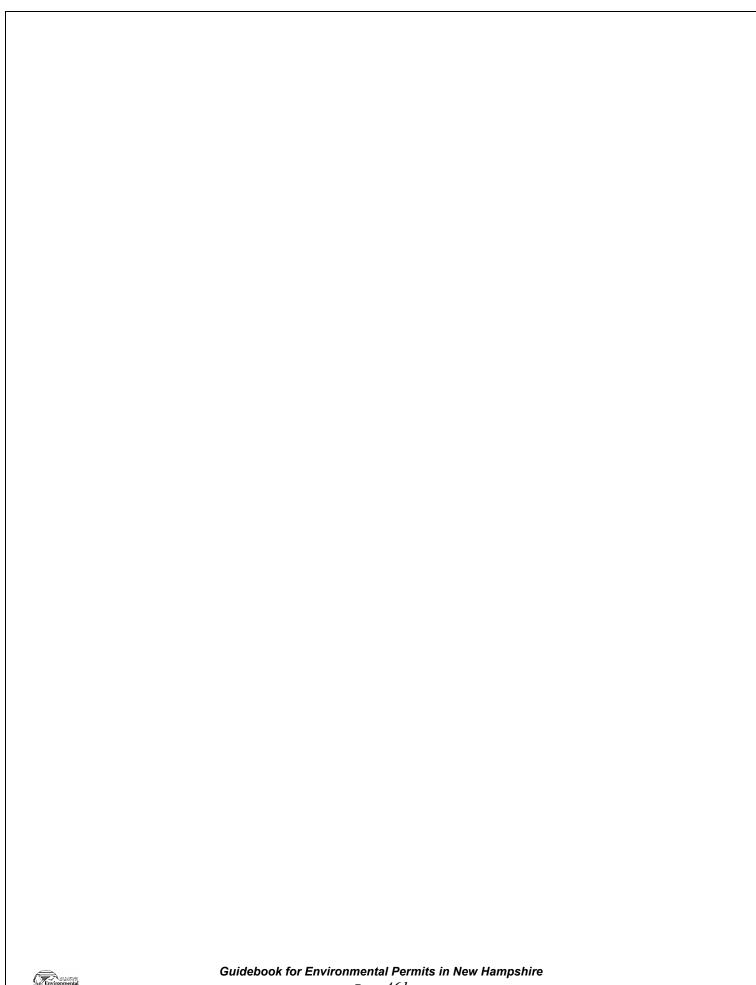


Appendix E:

Project Organization/ Permitting Diagrams

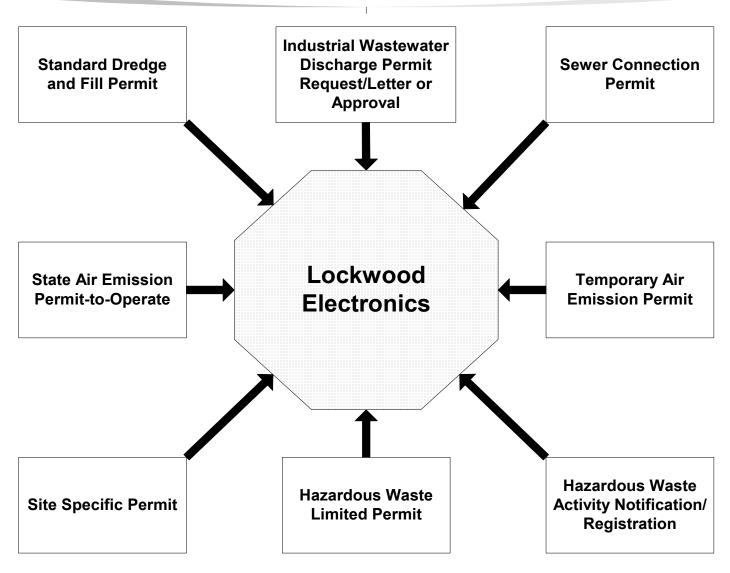








Permit Selection Example #1: Relocation of Lockwood Electronics to existing industrial park*

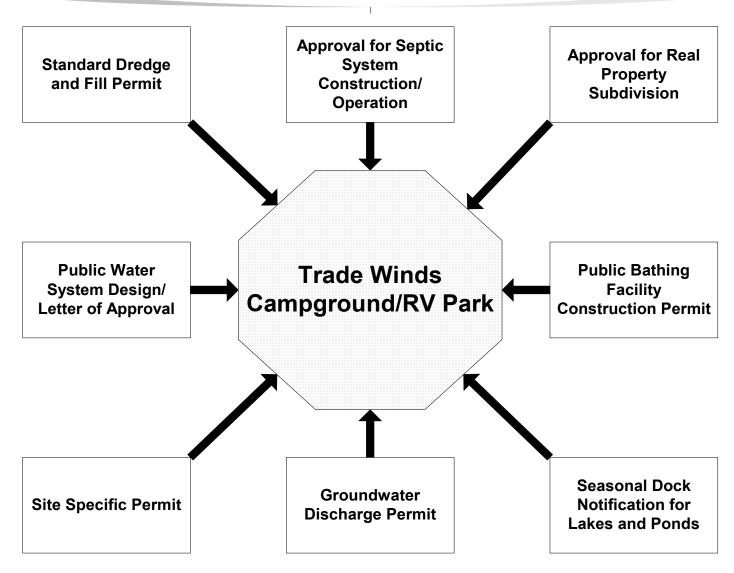




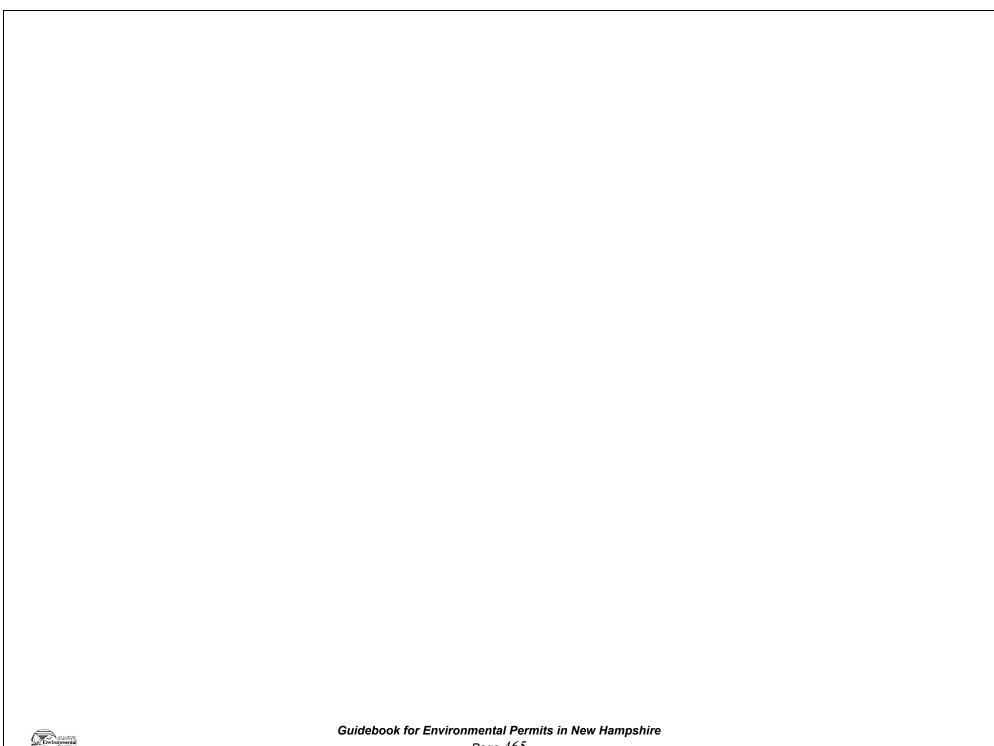




Permit Selection Example #2: Creation of a new campground/recreational vehicle park*

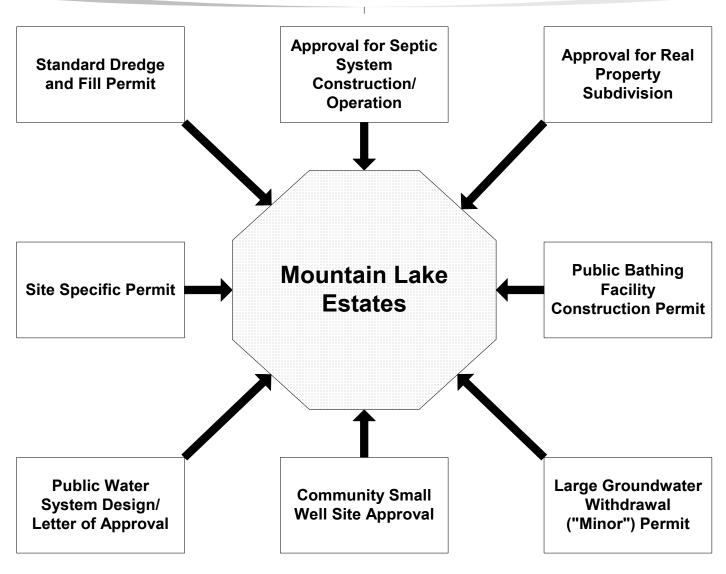








Permit Selection Example #3: Subdivision of a parcel of land for single-family home development*

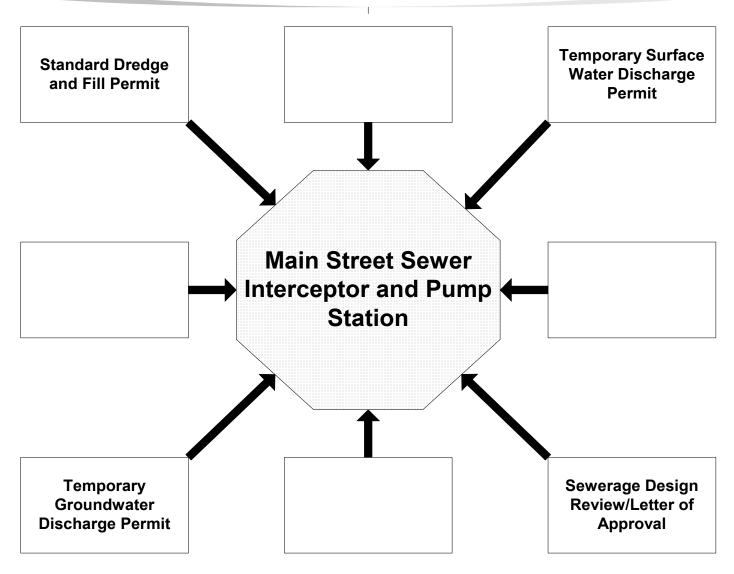








Permit Selection Example #4: Installation of a new community sewer interceptor and pump station*

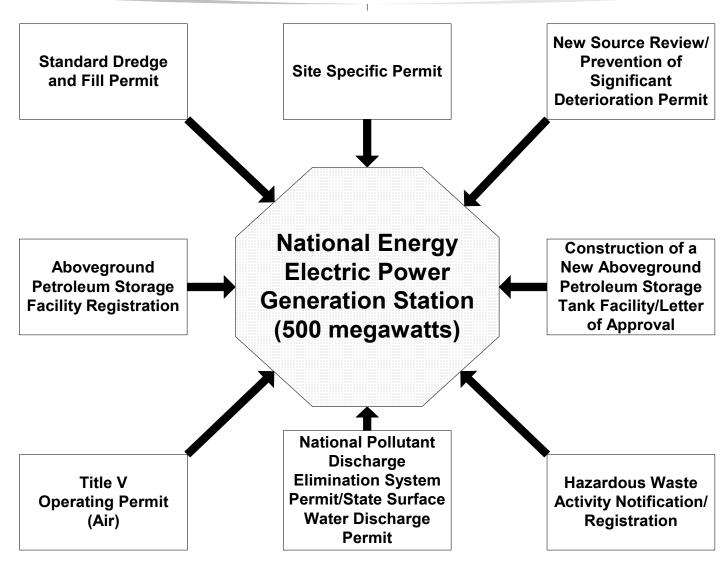








Permit Selection Example #5: Siting and construction of a new electric power generating station*

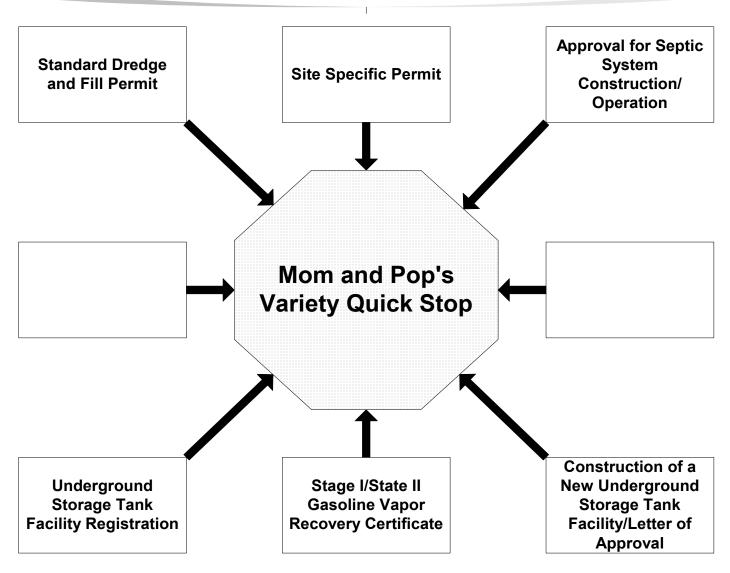








Permit Selection Example #6: Development of a gas and convenience store, Rockingham County, NH *

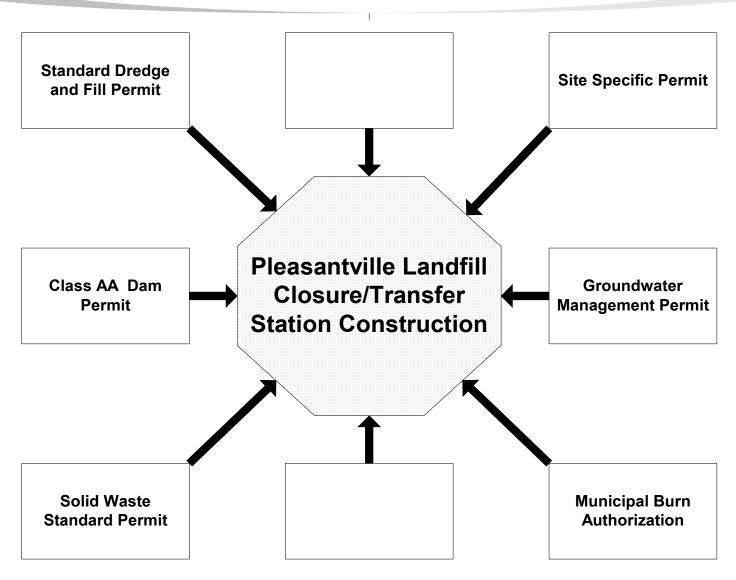








Permit Selection Example #7: Closure of an old municipal landfill/opening of a new transfer station*

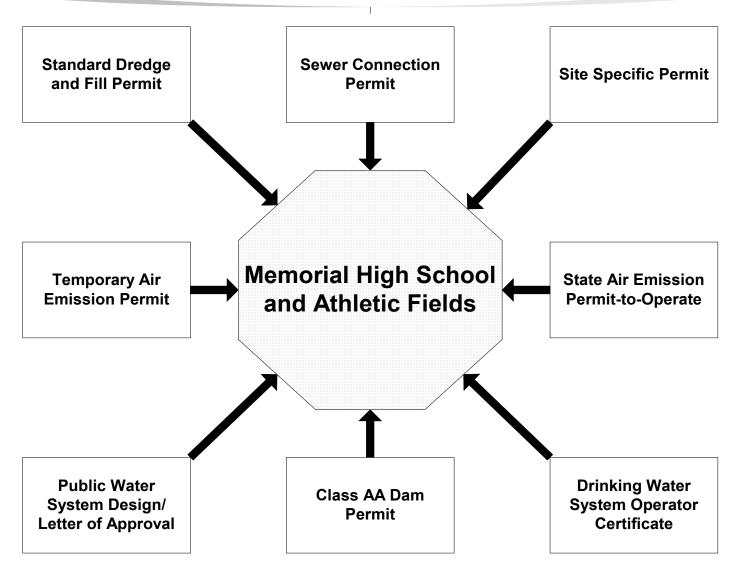








Permit Selection Example #8: Siting and construction of a new high school and athletic fields*



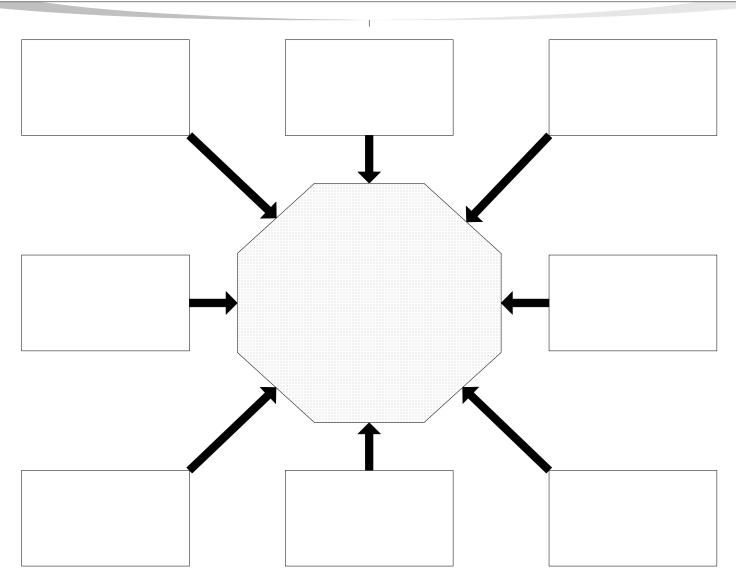






Permit Selection Work Sheet:





*Note: Since project parameters may vary, the specific permit types selected above may not apply to all similar projects.







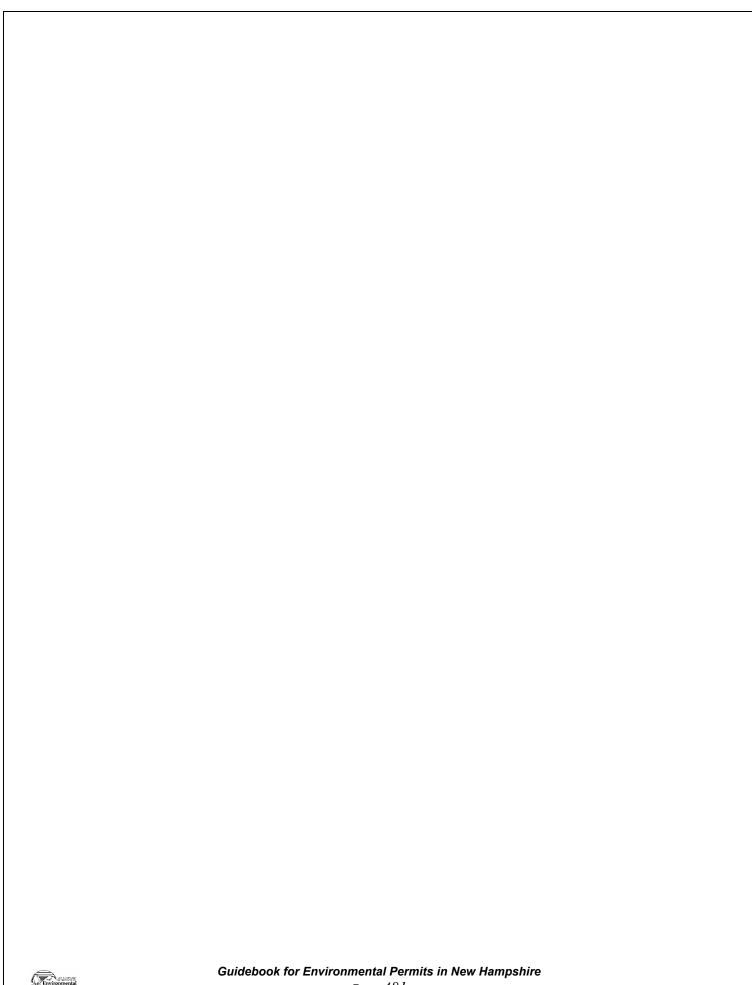
Appendix F:

Summary of DES Authorizations 2002



2002 Edition









Summary of DES Authorizations 2002

Division	Group	Chapter	Page	Name
Air	Air Quality	1	13	Temporary Air Emission Permit
		1	19	State Air Emission Permit-to-Operate
		1	25	General State Air Permit for Emergency Generators (Internal
				Combustion Engines)
		1	29	New Source Review/Prevention of Significant Deterioration Permit
		1	37	Title V Operating Permit
		1	43	Stage I/II Gasoline Vapor Recovery Certificate
		1	47	Municipal Burn Authorization
Water	Drinking Water	2	59	Community Large Well Site Approval
		2	63	Community Small well Site Approval
		2	67	Public Water System Design/Letter of Approval
		2	71	Public Water System Permit-to-Operate
		2	75	Drinking Water System Operator Certificate
		2	79	Environmental Laboratory Accreditation
		2	83	Water Well Contractor License
		2	87	Pump Installer License
		2	91	Bottled Water Source Approval
		2	95	Youth Recreation Camp License
	Surface Water	3	107	Section 401 Water Quality Certificate
		3	111	Site Specific Permit
		3	115	Temporary Surface Water Discharge Permit
		3	119	Public Bathing Facility Construction Approval
	Wetlands	4	131	Standard Dredge and Fill – Major/Minor/Minimum Impact Projects
		4	139	Standard Dredge and Fill – Emergency Authorization
		4	143	Minimum Impact Expedited Permit
		4	147	Minimum Impact Agricultural Permit
		4	151	Recreational Mineral Dredge Permit
		4	155	Minimum Impact Forestry/Timber Harvesting Notification
		4	159	Seasonal Dock Notification for Lakes and Ponds
		4	163	Minimum Impact Trail Development Notification
	Groundwater	5	173	Large Groundwater Withdrawal ("Major") Permit
		5	177	Large Groundwater Withdrawal ("Minor") Permit
		5	181	Underground Injection Control Registration for Floor Drains



		5	185	Holding Tank Registration
		5	189	Groundwater Release Detection Permit
		5	193	Temporary Groundwater Discharge Permit
		5	197	Groundwater Discharge Permit
		5	201	Groundwater Management Permit
		 	201	Groundwater Management i erriit
	Dam Safety	6	211	Class AA Dam Permit (Non-Hazard Potential)
	Daili Salety	6	215	Class A Dam Permit (Low Hazard Potential)
		6	219	Class B Dam Permit (Significant Hazard Potential)
			_	Class C Dam Permit (High Hazard Potential)
		6	223	
		6	227	Hydropower Dam Permit (All Hazard Classifications)
	Septic Systems/Real Property Subdivision	7	237	Approval for Septic System Construction/Operation
		7	241	Approval for Real Property Subdivision
		7	245	Designer of Subsurface Disposal Systems License
		7	249	Installer of Subsurface Disposal Systems License
	Wastewater	8	263	Sewer Connection Permit
		8	267	Sewerage Design Review/Letter of Approval
		8	271	Industrial Wastewater Discharge Permit Request/Approval
		8	275	National Pollutant Discharge Elimination System/State Surfac
				Water Discharge Permit
		8	281	Wastewater Treatment Facility Operator Certificate
		8	285	Pre-Qualification of Consulting Engineering Firms/Approval
		8	289	Sludge Quality Certification
		8	293	Sludge Hauler Permit
		8	297	Sludge Site Permit
		8	301	Sludge Facility Permit
		8	305	Septage Holding Tank Registration
		8	309	Septage Hauler Permit
		8	313	Septage Site Permit
		8	317	Septage Site Fermit Septage Facility Permit
		0	317	Septage Facility Fermit
	Winnipesaukee River Basin Program	9	327	WRBP Connection Permit Request/Approval Permit
		9	331	WRBP Domestic Wastewater Discharge Permit Request/Approval
		9	335	WRBP Industrial Wastewater Discharge Permit Request/Approval
Vaste	Petroleum Storage/Site Remediation	10	347	Aboveground Petroleum Storage Facility Registration
		10	351	Construction of a New or Substantially Modified Aboveground Petroleum Storage Tank Facility/Letter of Approval
		10	355	Underground Storage Tank Facility Registration
		10	359	Construction of a New or Substantially Modified Underground
			1	Storage Tank Facility/Letter of Approval
		10	365	Underground Storage Tank Facility Permit-to-Operate
		10	369	Underground Storage Tank Closure Notification
	Solid Waste	11	383	Solid Waste Standard Permit



	11	387	Solid Waste Emergency Permit
	11	391	Solid Waste Permit-by-Notification
	11	395	Solid Waste Research and Development Permit
	11	399	Waste-Derived Product Certification
	11	403	Solid Waste Facility Operator Certification
Hazardous Waste	12	417	Hazardous Waste Activity Notification
	12	421	Hazardous Waste Standard Permit
	12	425	Hazardous Waste Emergency Permit
	12	429	Hazardous Waste Transfer Facility Permit
	12	433	Hazardous Waste Limited Permit
	12	437	Hazardous Waste Transporter Registration/Confirmation Letter





DES Application Fee Schedule 2002

Authorization Type	Fee
Air Quality	
Temporary Air Emission Permit	No fixed application fee. The emission-based fee is an annual fee that all permitted sources pay for each ton of pollutant emitted for each calendar year, up to 4,000 tons per pollutant. All permitted sources are subject to the emission-based fee. The applicability of the fee is not based on the type of permit, but whether the source is required to have a permit, and then the fee is based on actual emissions. This method provides an economic incentive for sources to reduce emissions, since the fee is assessed only for pollutants actually emitted. Testing and monitoring fees for this permit, for sources not subject to the Title V Operating Permit Program, are assessed based on expenses incurred in coordinating compliance testing, witnessing the actual test, and reviewing the final technical report submitted to DES. Testing/monitoring expenses include the DES engineer's salary/benefit costs for the time spent on a particular testing program, travel expenses, and lodging/meal costs (see NH CODE ADMIN. RULES Env-A 702, "Rules Governing the Control of Air Pollution/Permit Review Fees", http://www.des.state.nh.us/rules/env-a700.pdf . See also http://www.des.state.nh.us/ard/whatfees.htm).
State Air Emission Permit-to-Operate	No application fee. The emission-based fee is an annual fee that all permitted sources pay for each ton of pollutant emitted for each calendar year, up to
	4,000 tons per pollutant. This method provides an economic incentive for
	sources to reduce emissions, since the fee is assessed only for pollutants actually emitted (see NH CODE ADMIN. RULE Env-A 702 ("Rules Governing the
	Control of Air Pollution/Permit Review Fees",
	http://www.des.state.nh.us/rules/env-a700.pdf). Also see "What Fees Are
	Required for an Air Permit" (http://www.des.state.nh.us/ard/whatfees.htm) and
	DES Fact Sheet #ARD-17 (http://www.des.state.nh.us/factsheets/ard/ard-
	17.htm) for more information about fees.



General State Air Permit for Emergency Generators (Internal Combustion	No application fee. The emission-based fee is an annual fee that all permitted
Engines)	sources pay for each ton of pollutant emitted for each calendar year, up to
	4,000 tons per pollutant. This method provides an economic incentive for
	sources to reduce emissions, since the fee is assessed only for pollutants
	actually emitted (see NH CODE ADMIN. RULES Rule Env-A 702 ("Rules
	Governing the Control of Air Pollution/Permit Review Fees",
	http://www.des.state.nh.us/rules/env-a700.pdf). Also see "What Fees Are
	Required for an Air Permit" (http://www.des.state.nh.us/ard/whatfees.htm) and
	DES Fact Sheet #ARD-17 (http://www.des.state.nh.us/factsheets/ard/ard-
	17.htm) for more information about fees.
New Source Review/Prevention of Significant Deterioration Permit	Sources subject to either NSR or PSD permits are required to pay a permit
	review fee in accordance with Env-A 702 ("Rules Governing the Control of Air
	Pollution/Permit Review Fees", http://www.des.state.nh.us/rules/env-a700.pdf).
	The permit review fee is based on the actual time spent by DES staff in
	processing the permit application. Sources also pay an emission-based fee,
	which is an annual fee that all permitted sources pay for each ton of pollutant
	emitted during each calendar year, up to 4,000 tons per pollutant. This method
	provides an economic incentive for sources to reduce emissions, since the fee
	is assessed only for pollutants actually emitted. For more information on fees,
	see "What Fees Are Required for an Air Permit"
	(http://www.des.state.nh.us/ard/whatfees.htm) and DES Fact Sheet #ARD-17
Title V Operating Permit	(http://www.des.state.nh.us/factsheets/ard/ard-17.htm). An annual emission-based fee which requires all permitted sources to pay for
Title v Operating Permit	each ton of pollutant emitted for each calendar year, up to 4,000 tons pe
	pollutant. For calendar year 2000 emissions, the emission-based fee is \$57.6
	per ton. This fee is re-established annually by the DES Air Resources Divisio
	(see http://www.des.state.nh.us/ard/whatfees.htm)
	(See http://www.des.state.nn.ds/ard/wnatices.ntm)
Stage I/II Gasoline Vapor Recovery Certificate	With each notification of construction, installation or significant modification, a
· · · · · · · · · · · · · · · · · · ·	non-refundable fee of \$75 is required for Stage I, and a non-refundable fee of
	\$200 is required for Stage II systems. The Stage I fee is waived for facilities
	which also are required to have Stage II. Upon completion of a significant
	modification to a Stage I or Stage II system, the facility owner must submit a
	new fee and, for Stage II systems, the facility must successfully complete a new
	vapor recovery test. A Stage II certification renewal fee of \$200 is due within 9
	days prior to the 3-year certificate expiration date, and the facility must
	successfully complete a new vapor recovery test (see NH CODE ADMIN. RULES
	Env-A 1205.09 and Env-A 1205.28, "Rules Governing the Control of Air
	Pollution/Volatile Organic Compounds (VOCs): Gasoline Dispensing Facilities
	and Cargo Trucks", http://www.des.state.nh.us/ard/enva1205.pdf).
Municipal Burn Authorization	None



None	
None	
A design review fee applies only to projects that create a new public view system or to projects for the conversion of a non-community system to community system. Projects that expand or modify existing public was systems do not require a design review fee. The fee is \$45 per residential equivalent unit. A residential equivalent unit is equal to gallons per day.	o a ater ential unit
Public water systems are defined in three categories, dependent upor frequency with which the public uses them. All "community" and "non transient/non-community" systems must obtain a Permit-to-Operate, be privately-owned systems are required to pay a fee. "Community" Per Operate fee: \$10/residential-equivalent unit, with a maximum fee of \$10n-transient/Non-community" Permit-to-Operate fee: \$150/year; ar "Transient/Non-community Permit-to-Operate fee: None.	n- but only mit-to- \$300;
The fee for water treatment certifications, distribution certifications, or treatment/distribution (Grade 1A) certifications is \$50 per certification. person who holds both a treatment and distribution certificate in Grad the fee is \$100. The fee to re-take the certification exam is \$50.	. For a les I - IV,
(1) A base fee of \$100 plus the applicable amount(s) from (2) belo submitted with the application. The fee is non-refundable.(2) The non-refundable fee paid must include the applicable amount(table below:	
Additional Charges to be Included with the Non-Refundable Fee:	
Type of Accreditation Requested	Charge
Microbiology	\$100
Limited inorganic chemistry (only)	\$100
One or two metals (only)	\$100
Microbiology and limited inorganic chemistry	\$150
Microbiology and one or two metals	\$150
Microbiology, limited inorganic chemistry, and one or two metals	\$250
Metals and/or inorganic chemistry	\$400
	\$400
Radiological chemistry	\$250
Each performance-based method that must be evaluated	\$175
	None A design review fee applies only to projects that create a new public of system or to projects for the conversion of a non-community system to community system. Projects that expand or modify existing public was ystems do not require a design review fee. The fee is \$45 per reside or residential equivalent unit. A residential equivalent unit is equal to gallons per day. Public water systems are defined in three categories, dependent upon frequency with which the public uses them. All "community" and "non transient/non-community" systems must obtain a Permit-to-Operate, I privately-owned systems are required to pay a fee. "Community" Per Operate fee: \$10/residential-equivalent unit, with a maximum fee of \$10/residential-equivalent fee: \$150/year; and "Transient/Non-community" Permit-to-Operate fee: \$150/year; and "Transient/Non-community"



	(3) In addition to the fee specified above, the laboratory must reimburse the State of New Hampshire for staff time and travel expenses of the on-site assessment. The exact amount will vary depending on the analyses for whaccreditation is requested and the location of the laboratory.	hich
Water Well Contractor License	\$25 application fee for new license applicants; \$10 examination fee for license category; \$225 annual fee for technical drilling contractors; an contractors (other than technical drilling contractors), an annual fee base the type of equipment used, as follows:	nd for
	Well Type Construction Equipment/Technique Fee)
	Dug wells Backhoe (or similar equipment) \$10	00
	Point Wells Jetting, Driving, or Auguring \$15	50
	Washed Wells Wash Well Machine \$15	50
	Drilled Wells Cable Tool Machine \$15	
	Drilled Wells Rotary Drilling Machine \$22	25
	Monitor Wells Includes Multiple Technologies and/or \$226 Equipment	25
Pump Installer License	For contractors who are licensed for more than one type of equipment, the charged is the highest applicable fee. \$25 application fee; \$10 examination fee for either domestic or commercial	
	license category; \$100 annual license fee	
Bottled Water Source Approval	None for DES/\$125-\$140 for DHHS Bottled Water License	
Youth Recreation Camp License	\$50 per camp per year	
Surface Water		
Section 401 Water Quality Certificate	None	
Site Specific Permit	\$100 for up to 200,000 square feet of impact; an additional \$100 for each additional 100,000 square feet, or portion thereof, of impact	
Temporary Surface Water Discharge Permit	None	
Public Bathing Facility Construction Approval	\$100 per application	
Wetlands		
Standard Dredge and Fill – Major/Minor/Minimum Impact Projects	\$100 per boat slip requested plus \$0.04 per square foot of impact requested (not necessarily granted), with a \$50 minimum. Example #1) 7,000 sq.	



Standard Dredge and Fill – Emergency Authorization	Generally, no fee is collected at the time that an Emergency Authorization is issued. However, for those projects that require a follow-up application, fees are established by RSA 482-A:3, I ("Fill and Dredge in Wetlands/Excavating and Dredging Permit; Certain Exemptions", http://gencourt.state.nh.us/rsa/html/L/482-A/482-A-3.htm) at \$0.04 per square
	foot of impact requested impact, with a minimum fee of \$50.
Minimum Impact Expedited Permit	\$50
Minimum Impact Agricultural Permit	\$50
Recreational Mineral Dredge Permit	\$25 for New Hampshire residents; \$50 for non-residents
Minimum Impact Forestry/Timber Harvesting Notification	\$25
Seasonal Dock Notification for Lakes and Ponds	None
Minimum Impact Trail Development Notification	\$25
Groundwater	
Large Groundwater Withdrawal ("Major") Permit	None
Large Groundwater Withdrawal ("Minor") Permit	None
Underground Injection Control Registration for Floor Drains	None
Holding Tank Registration	None
Groundwater Release Detection Permit	\$1,000 (The application fee is waived for state, county and municipal government.)
Temporary Groundwater Discharge Permit	None
Groundwater Discharge Permit	\$1,000
Groundwater Management Permit	\$1,000 (State and local government, including counties and other political subdivisions, are <u>exempt</u> from this fee.)
Dam Safety	
Class AA Dam Permit (Non-Hazard Potential)	\$250 application fee. (Class AA dams are <u>not</u> subject to an annual dam registration fee to support the State Dam Inspection Program.) The DES Dam Bureau will assess all impacts of dam failure when assigning a hazard classification (see http://www.des.state.nh.us/factsheets/dam/db-15.htm). If the assessment confirms the Class AA designation, no further fees will be required
Class A Dam Permit (Low Hazard Potential)	\$250 application fee. Class A dams are subject to an annual dam registration fee of \$100 to support the State Dam Inspection Program. The DES Dam Bureau will assess all impacts of dam failure when assigning a hazard classification (see http://www.des.state.nh.us/factsheets/dam/db-15.htm). Note If the assessment confirms that the dam is a Class A structure, an additional payment of \$250 will be required.
Class B Dam Permit (Significant Hazard Potential)	\$250 application fee. Class B dams are subject to an annual dam registration fee of \$300 to support the State Dam Inspection Program. The DES Dam



	Bureau will assess all impacts of dam failure when assigning a hazard classification (see http://www.des.state.nh.us/factsheets/dam/db-15.htm). <a dam="" db-15.htm"="" factsheets="" href="Note: Note: Not</th></tr><tr><td>Class C Dam Permit (High Hazard Potential)</td><td>\$250 application fee. Class C dams are subject to an annual dam registration fee of \$600 to support the State Dam Inspection Program. The DES Dam Bureau will assess all impacts of dam failure when assigning a hazard classification (see http://www.des.state.nh.us/factsheets/dam/db-15.htm). Note: If the assessment confirms a Class C designation, an additional filing fee of \$1,000 will be required.
Hydropower Dam Permit (All Hazard Classifications)	\$250 application fee, plus a fee corresponding to the assigned hazard classification. An additional \$100 initial deposit must be submitted with the application to cover costs associated with a public hearing. Additional monies may be required depending on the final cost of the process. An annual dam registration fee, to support the State Dam Inspection Program, may be required depending upon the resulting hazard classification. The DES Dam Bureau will assess all impacts of dam failure when assigning hazard classifications (see http://www.des.state.nh.us/factsheets/dam/db-15.htm). Note: Depending on the classification of the structure, an additional filing fee may be necessary.
Septic System/Real Property Subdivision	
Approval for Septic System Construction/Operation	\$90 per septic system submission \$80/lot or unit
Approval for Real Property Subdivision Designer of Subsurface Disposal Systems License	\$40 per exam; \$40 per renewal
Installer of Subsurface Disposal Systems License	\$40 per exam; \$40 per renewal
installer of Substitute Disposal Systems License	φτο per exam, φτο per renewar
Wastewater	
Sewer Connection Permit	\$50 application fee. Fee payment is not required for connection requests by state agencies, county or municipal governments, sewer districts, or school districts.
Sewerage Design Review/Letter of Approval	Review fee is based on the project's estimated wastewater flow rate; currently assessed at \$0.10 per gallon/day for average daily flows up to 10,000 gallons/day, with an additional \$0.05 per gallon/day for any flow in excess thereof. State agencies, county or municipal governments, school districts or sewer districts are not required to pay the fee, but still must submit design plans for review (see http://www.des.state.nh.us/factsheets/wwt/web-4.htm).
Industrial Wastewater Discharge Permit Request/Approval	\$1,000 when plans and specifications are submitted relative to the installation of a wastewater pretreatment facility; \$50 when plans and specifications are not
	required
National Pollutant Discharge Elimination System/State Surface Water	



Nastewater Treatment Facility Operator Certificate	\$30 per day for courses, \$50 for the examination, and \$50 for certificate renewal
Pre-Qualification of Consulting Engineering Firms/Approval	\$200 initial application fee; \$50 annual renewal fee
Sludge Quality Certification	\$1,000 per application (In-state municipal wastewater treatment facilitie
	are exempt from this fee.)
Sludge Hauler Permit	\$100 per transport vehicle (Municipalities that transport their own sludge are exempt from this fee.)
Sludge Site Permit	\$100 for sites with less than 5 acres, \$150 for sites with 5-10 acres, and \$300 for sites greater than 10 acres (All municipalities are exempt from these fees.)
Sludge Facility Permit	Sludge composting facilities require a \$500 application fee, while all other type of sludge management facilities require a \$1,000 fee. (All municipalities are exempt from these fees.) The fee differential was established to encourage the development of composting operations, where possible.
Septage Holding Tank Registration	None
Septage Hauler Permit	\$100 for each vehicle tank, plus \$5 for each new permit plate (All municipalities are exempt from these fees.)
Septage Site Permit	\$100 for sites with less than 5 acres, \$150 for those with 5-10 acres, and \$300 for sites greater than 10 acres in size. (All municipalities are exempt from thes fees.)
Septage Facility Permit	\$1,000, unless applicant is exempt (<u>All municipalities are exempt from these fees.</u>)
Winnipesaukee River Basin Program	
WRBP Connection Permit Request/Approval Permit	\$150 (excluding municipal fees) <u>Municipalities, counties, state agencies, and school districts are exempt from this fee</u> .
WRBP Domestic Wastewater Discharge Permit Request/Approval	To the DES Wastewater Engineering Bureau: \$30 for each 300 gallons/day ("gpd") of flow for the first 10,000 gpd of total flow, plus \$15 for each additional 300 gpd. A fee of \$200 per plan sheet is required for the review of pump stations, force mains, interceptors, and wastewater treatment facilities, which are submitted independently of a collection system. To the WRBP: \$50 for application review. (Municipalities, counties, state agencies, and school districts are exempt from these fees.)
WRBP Industrial Wastewater Discharge Permit Request/Approval	\$1,000, when plans and specifications are submitted to the DES Industrial Pretreatment Supervisor with the WRBP Industrial Wastewater Discharge Permit Request for the construction or installation of a pretreatment facility, or \$50, when plans and specifications are not required. A separate fee of \$50 must be submitted to the WRBP for each request. There is an annual renewa fee of \$1,000 per permit.



Aboveground Petroleum Storage Facility Registration	None
Construction of a New or Substantially Modified Aboveground Petroleum	
Storage Tank Facility/Letter of Approval	None
Underground Storage Tank Facility Registration	None
Construction of a New or Substantially Modified Underground Storage Tank Facility/Letter of Approval	\$100 for any person submitting plans and specifications for a new facility, except state and local governments and other political subdivisions. The fee is used to help cover the costs of reviewing plans and specifications and conducting inspections during installation. The fee is deposited with the State Treasurer as unrestricted revenues (see RSA 146-C:7, I-a, "Underground Storage Facilities/New Facilities", http://gencourt.state.nh.us/rsa/html/X/146-C/146-C-7.htm and http://www.des.state.nh.us/factsheets/oil/oil-3.htm).
Underground Storage Tank Facility Permit-to-Operate	\$350 for each regulated, non-residential UST facility for the five-year permit prior to issuance of a DES Permit-to-Operate. Facilities owned by state and local governments, including counties and school districts, are not required to pay the permit fee but are required to apply for the Permit-to-Operate every five years (see http://www.des.state.nh.us/factsheets/oil/oil-3.htm).
Underground Storage Tank Closure Notification	None
Solid Waste	
Solid Waste Standard Permit	Sliding scale for facility function, size, and life expectancy, ranging from \$2,000 to \$35,000 per facility
Solid Waste Emergency Permit	None
Solid Waste Permit-by-Notification	None
Solid Waste Research and Development Permit	Sliding scale, starting at \$1,000
Waste-Derived Product Certification	None
Solid Waste Facility Operator Certification	\$50 per year
Harandaya Waata	
Hazardous Waste	
Hazardous Waste Activity Notification	There is no fee to obtain an identification number; however a fee is charged based on the amount of hazardous waste shipped in each quarter. Thirty days after the conclusion of each quarter, DES will mail to each generator a report that summarizes the hazardous waste shipments and quarterly fee payment due (if applicable) (see http://www.des.state.nh.us/rims/quarterly_report.pdf). Those who manifested less than 660 pounds of waste are not assessed a fee. A minimum fee of \$50 is applied to all generators who manifested between 660 - 1,666 pounds, and those that manifested greater than 1,666 pounds are assessed a fee at the rate of \$0.03 per pound (see http://www.des.state.nh.us/rims/hwcf.htm and http://www.des.state.nh.us/rims/calculator.htm). Quarterly fees are not assessed for those wastes destined for recycling, the sludges generated at



	publicly-owned wastewater treatment works within New Hampshire, the bottom and fly ash from municipal waste incinerators, lead-contaminated soil from shooting ranges (see http://www.des.state.nh.us/factsheets/hw/hw-19.htm), or household hazardous wastes collected at household hazardous waste collection events (see http://www.des.state.nh.us/hhw/).
Hazardous Waste Standard Permit	Initial fee varies from \$1,500 to \$5,000, depending upon the type of facility permit. Additional charges may be incurred for DES review, evaluation, and processing time. Permit renewal or modification fees vary from \$750 to \$2,500.
Hazardous Waste Emergency Permit	None
Hazardous Waste Transfer Facility Permit	\$3,000, plus an additional \$1,250 to process a re-submittal, if the initial application is deemed "incomplete". The permit renewal or modification fee is \$2,000.
Hazardous Waste Limited Permit	The initial fee is \$500. The permit renewal or modification fee is \$250.
Hazardous Waste Transporter Registration/Confirmation Letter	None









DES Application Processing Time 2002

Authorization Type	Processing Time*
Air Quality	
Air Quality	
Temporary Air Emission Permit	30-60 days for most sources
State Air Emission Permit-to-Operate	30-60 days
General State Air Permit for Emergency Generators (Internal Combustion Engines)	15 days
New Source Review/Prevention of Significant Deterioration Permit	Up to one year
Title V Operating Permit	1-5 years for the initial issuance of Title V Operating Permits, and 18 months for all new Title V sources thereafter
Stage I/II Gasoline Vapor Recovery Certificate	60 days, following a successful stage II vapor recovery test
Municipal Burn Authorization	2-4 weeks
Duinking Water	
Drinking Water	
Community Large Well Site Approval	Up to 60 days
Community Small Well Site Approval	Up to 30 days
Public Water System Design/Letter of Approval	4 weeks
Public Water System Permit-to-Operate	2-3 weeks
Drinking Water System Operator Certificate	6 weeks
Environmental Laboratory Accreditation	If an in-state laboratory requests accreditation, the process takes from three to nine months, depending on the preparedness of the laboratory. When an out-of-state laboratory requests NH ELAP to be the primary accrediting authority, it will be put on a waiting list until staff is available to conduct the on-site assessment (possibly as long as several years to complete). If the laboratory has applied for secondary accreditation, the process will take from two to three weeks to complete.
Water Well Contractor License	Examinations are administered quarterly. Applications must be received at least ten days prior to the examination date for the applicant to sit for that



	examination. Processing is completed approximately four weeks after the exam.
Pump Installer License	Examinations are administered quarterly. Applications must be received at
	least ten days prior to the examination date. Processing is completed
	approximately four weeks after the exam.
Bottled Water Source Approval	Up to 60 days
Youth Recreation Camp License	30 days
Surface Water	
Section 401 Water Quality Certificate	1-6 months, if FERC is not involved; 6-12 months when FERC has licensing jurisdiction
Site Specific Permit	4-6 weeks
Temporary Surface Water Discharge Permit	7-10 days
Public Bathing Facility Construction Approval	30 days
γ, τ	
Wetlands	
Standard Dredge and Fill – Major/Minor/Minimum Impact Projects	Minimum and minor impact projects typically take 60 to 90 days to process,
	once all necessary information has been received. Six months or more may be
	required for major impact projects being reviewed during the busy season
	(March through the first snow), or if there is considerable public opposition or if
	the application is unusually complex.
Standard Dredge and Fill – Emergency Authorization	Immediately following the initial contact with the DES Wetlands Bureau
	Administrator, a completed <i>Emergency Authorization Verification</i> form will be
	prepared and usually sent by facsimile to the applicant. This authorization
Minimum Impact Expedited Permit	allows for emergency work to be completed without further review. 30 days
Minimum Impact Expedited Permit Minimum Impact Agricultural Permit	30 days
Recreational Mineral Dredge Permit	2-3 weeks
Minimum Impact Forestry/Timber Harvesting Notification	7 work days
Seasonal Dock Notification for Lakes and Ponds	Immediately, upon mailing, work may begin
Minimum Impact Trail Development Notification	Immediate, based upon receipt of all required information and forms
William Impact Trail Bevelopment Notification	inimediate, based aport rescript of an required information and forms
Groundwater	
Large Groundwater Withdrawal ("Major") Permit	Preliminary Application - 60 days; Final Report - 45 days
Large Groundwater Withdrawal ("Minor") Permit	Preliminary Application - 60 days; Final Report - 45 days
Underground Injection Control Registration for Floor Drains	2 weeks
Holding Tank Registration	2 weeks
Groundwater Release Detection Permit	90 days
Temporary Groundwater Discharge Permit	15 days



Groundwater Discharge Permit	Up to 2 months
Groundwater Management Permit	90 days
<u> </u>	
Dam Safety	
,	
Class AA Dam Permit (Non-Hazard Potential)	2-3 weeks
Class A Dam Permit (Low Hazard Potential)	4-5 weeks
Class B Dam Permit (Significant Hazard Potential)	6-8 weeks
Class C Dam Permit (High Hazard Potential)	10-12 weeks
Hydropower Dam Permit (All Hazard Classifications)	6-12 months for DES Dam Permit, and up to three years for a new FERC
Try dioponol Bann Formit (7 in Flazara Glacomoditorio)	license
Septic System/Real Property Subdivision	
- Copies Committee of the Copies of Copies C	
Approval for Septic System Construction/Operation	15 work days
Approval for Real Property Subdivision	30 calendar days
Designer of Subsurface Disposal Systems License	5 days
Installer of Subsurface Disposal Systems License	5 days
installer of Subsurface Disposar Systems License	5 days
Wastewater	
Wasiewaler	
Sewer Connection Permit	1-3 weeks
	1-3 weeks
Soworago Dosign Poviow/Letter of Approval	Average 2.4 weeks (Longer for large and/or more complex sowerage projects)
Sewerage Design Review/Letter of Approval	
Industrial Wastewater Discharge Permit Request/Approval	2-4 weeks
Industrial Wastewater Discharge Permit Request/Approval National Pollutant Discharge Elimination System/State Surface Water	2-4 weeks 12-18 months for individual permits; 2 months for general permits; less than on
Industrial Wastewater Discharge Permit Request/Approval National Pollutant Discharge Elimination System/State Surface Water Discharge Permit	2-4 weeks 12-18 months for individual permits; 2 months for general permits; less than on month for storm water or construction dewatering general permits
Industrial Wastewater Discharge Permit Request/Approval National Pollutant Discharge Elimination System/State Surface Water Discharge Permit Wastewater Treatment Facility Operator Certificate	2-4 weeks 12-18 months for individual permits; 2 months for general permits; less than on month for storm water or construction dewatering general permits 1-2 months, depending upon grade level of the exam
Industrial Wastewater Discharge Permit Request/Approval National Pollutant Discharge Elimination System/State Surface Water Discharge Permit Wastewater Treatment Facility Operator Certificate Pre-Qualification of Consulting Engineering Firms/Approval	2-4 weeks 12-18 months for individual permits; 2 months for general permits; less than on month for storm water or construction dewatering general permits 1-2 months, depending upon grade level of the exam 20-30 days
Industrial Wastewater Discharge Permit Request/Approval National Pollutant Discharge Elimination System/State Surface Water Discharge Permit Wastewater Treatment Facility Operator Certificate Pre-Qualification of Consulting Engineering Firms/Approval Sludge Quality Certification	2-4 weeks 12-18 months for individual permits; 2 months for general permits; less than on month for storm water or construction dewatering general permits 1-2 months, depending upon grade level of the exam 20-30 days 2-4 weeks
Industrial Wastewater Discharge Permit Request/Approval National Pollutant Discharge Elimination System/State Surface Water Discharge Permit Wastewater Treatment Facility Operator Certificate Pre-Qualification of Consulting Engineering Firms/Approval Sludge Quality Certification Sludge Hauler Permit	2-4 weeks 12-18 months for individual permits; 2 months for general permits; less than on month for storm water or construction dewatering general permits 1-2 months, depending upon grade level of the exam 20-30 days 2-4 weeks 1 week
Industrial Wastewater Discharge Permit Request/Approval National Pollutant Discharge Elimination System/State Surface Water Discharge Permit Wastewater Treatment Facility Operator Certificate Pre-Qualification of Consulting Engineering Firms/Approval Sludge Quality Certification Sludge Hauler Permit Sludge Site Permit	2-4 weeks 12-18 months for individual permits; 2 months for general permits; less than on month for storm water or construction dewatering general permits 1-2 months, depending upon grade level of the exam 20-30 days 2-4 weeks 1 week 2-3 months
Industrial Wastewater Discharge Permit Request/Approval National Pollutant Discharge Elimination System/State Surface Water Discharge Permit Wastewater Treatment Facility Operator Certificate Pre-Qualification of Consulting Engineering Firms/Approval Sludge Quality Certification Sludge Hauler Permit Sludge Site Permit Sludge Facility Permit	2-4 weeks 12-18 months for individual permits; 2 months for general permits; less than on month for storm water or construction dewatering general permits 1-2 months, depending upon grade level of the exam 20-30 days 2-4 weeks 1 week 2-3 months 3-4 months
Industrial Wastewater Discharge Permit Request/Approval National Pollutant Discharge Elimination System/State Surface Water Discharge Permit Wastewater Treatment Facility Operator Certificate Pre-Qualification of Consulting Engineering Firms/Approval Sludge Quality Certification Sludge Hauler Permit Sludge Site Permit Sludge Facility Permit Septage Holding Tank Registration	2-4 weeks 12-18 months for individual permits; 2 months for general permits; less than on month for storm water or construction dewatering general permits 1-2 months, depending upon grade level of the exam 20-30 days 2-4 weeks 1 week 2-3 months 3-4 months 1-2 weeks
Industrial Wastewater Discharge Permit Request/Approval National Pollutant Discharge Elimination System/State Surface Water Discharge Permit Wastewater Treatment Facility Operator Certificate Pre-Qualification of Consulting Engineering Firms/Approval Sludge Quality Certification Sludge Hauler Permit Sludge Site Permit Sludge Facility Permit Septage Holding Tank Registration Septage Hauler Permit	2-4 weeks 12-18 months for individual permits; 2 months for general permits; less than on month for storm water or construction dewatering general permits 1-2 months, depending upon grade level of the exam 20-30 days 2-4 weeks 1 week 2-3 months 3-4 months 1-2 weeks 1 week
Industrial Wastewater Discharge Permit Request/Approval National Pollutant Discharge Elimination System/State Surface Water Discharge Permit Wastewater Treatment Facility Operator Certificate Pre-Qualification of Consulting Engineering Firms/Approval Sludge Quality Certification Sludge Hauler Permit Sludge Site Permit Sludge Facility Permit Septage Holding Tank Registration Septage Hauler Permit Septage Site Permit	2-4 weeks 12-18 months for individual permits; 2 months for general permits; less than on month for storm water or construction dewatering general permits 1-2 months, depending upon grade level of the exam 20-30 days 2-4 weeks 1 week 2-3 months 3-4 months 1-2 weeks 1 week 3-4 months
Industrial Wastewater Discharge Permit Request/Approval National Pollutant Discharge Elimination System/State Surface Water Discharge Permit Wastewater Treatment Facility Operator Certificate Pre-Qualification of Consulting Engineering Firms/Approval Sludge Quality Certification Sludge Hauler Permit Sludge Site Permit Sludge Facility Permit Septage Holding Tank Registration Septage Hauler Permit Septage Site Permit	2-4 weeks 12-18 months for individual permits; 2 months for general permits; less than on month for storm water or construction dewatering general permits 1-2 months, depending upon grade level of the exam 20-30 days 2-4 weeks 1 week 2-3 months 3-4 months 1-2 weeks 1 week
Industrial Wastewater Discharge Permit Request/Approval National Pollutant Discharge Elimination System/State Surface Water Discharge Permit Wastewater Treatment Facility Operator Certificate Pre-Qualification of Consulting Engineering Firms/Approval Sludge Quality Certification Sludge Hauler Permit Sludge Site Permit Sludge Facility Permit Septage Holding Tank Registration Septage Hauler Permit Septage Site Permit Septage Site Permit Septage Facility Permit	2-4 weeks 12-18 months for individual permits; 2 months for general permits; less than on month for storm water or construction dewatering general permits 1-2 months, depending upon grade level of the exam 20-30 days 2-4 weeks 1 week 2-3 months 3-4 months 1-2 weeks 1 week 3-4 months
Industrial Wastewater Discharge Permit Request/Approval National Pollutant Discharge Elimination System/State Surface Water Discharge Permit Wastewater Treatment Facility Operator Certificate Pre-Qualification of Consulting Engineering Firms/Approval Sludge Quality Certification Sludge Hauler Permit Sludge Site Permit Sludge Facility Permit Septage Holding Tank Registration Septage Hauler Permit Septage Site Permit Septage Facility Permit	12-18 months for individual permits; 2 months for general permits; less than on month for storm water or construction dewatering general permits 1-2 months, depending upon grade level of the exam 20-30 days 2-4 weeks 1 week 2-3 months 3-4 months 1-2 weeks 1 week 3-4 months
Industrial Wastewater Discharge Permit Request/Approval National Pollutant Discharge Elimination System/State Surface Water Discharge Permit Wastewater Treatment Facility Operator Certificate Pre-Qualification of Consulting Engineering Firms/Approval Sludge Quality Certification Sludge Hauler Permit Sludge Site Permit Sludge Facility Permit Septage Holding Tank Registration Septage Hauler Permit Septage Site Permit Septage Site Permit Septage Facility Permit Winnipesaukee River Basin Program	2-4 weeks 12-18 months for individual permits; 2 months for general permits; less than on month for storm water or construction dewatering general permits 1-2 months, depending upon grade level of the exam 20-30 days 2-4 weeks 1 week 2-3 months 3-4 months 1-2 weeks 1 week 3-4 months 3-4 months 3-4 months
Industrial Wastewater Discharge Permit Request/Approval National Pollutant Discharge Elimination System/State Surface Water Discharge Permit Wastewater Treatment Facility Operator Certificate Pre-Qualification of Consulting Engineering Firms/Approval Sludge Quality Certification Sludge Hauler Permit Sludge Site Permit Sludge Facility Permit Septage Holding Tank Registration Septage Hauler Permit Septage Site Permit	2-4 weeks 12-18 months for individual permits; 2 months for general permits; less than on month for storm water or construction dewatering general permits 1-2 months, depending upon grade level of the exam 20-30 days 2-4 weeks 1 week 2-3 months 3-4 months 1-2 weeks 1 week 3-4 months



WRBP Domestic Wastewater Discharge Permit Request/Approval	2-4 weeks (allow 3-6 weeks for larger than normal or more complex projects)
WRBP Industrial Wastewater Discharge Permit Request/Approval	2-4 weeks
Petroleum Storage/Site Remediation	
Aboveground Petroleum Storage Facility Registration	30 days
Construction of a New or Substantially Modified Aboveground Petroleum Storage Tank Facility/Letter of Approval	45 days
Underground Storage Tank Facility Registration	1-2 days
Construction of a New or Substantially Modified Underground Storage Tank Facility/Letter of Approval	30 days
Underground Storage Tank Facility Permit-to-Operate	30 days
Underground Storage Tank Closure Notification	One day
Solid Waste	
Solid Waste Standard Permit	Review time typically extends for 120 days. However, actual elapsed time is highly dependent upon facility complexity and application quality.
Solid Waste Emergency Permit	This permit is issued orally by the Director of the DES Waste Management Division once it has been determined that a true emergency exists; written permit is issued within ten working days.
Solid Waste Permit-by-Notification	30 days
Solid Waste Research and Development Permit	Review time is generally 120 days. However, actual elapsed time is highly dependent on facility complexity and application quality.
Waste-Derived Product Certification	120 days
Solid Waste Facility Operator Certification	6-8 weeks
Hazardous Waste	
Llamardana Masta Astinity Natification	Increa diata
Hazardous Waste Activity Notification Hazardous Waste Standard Permit	Immediate 1-2 years, depending upon the scope and complexity of the application and the
	length of time needed by the Hazardous Waste Facility Siting Board and the Municipal Hazardous Waste Facility Review Committee to reach a final decision.
Hazardous Waste Emergency Permit	Immediate (if oral), followed within five days by a written Emergency Permit. DES treats such requests as the highest priority and expedites its response to site officials.
Hazardous Waste Transfer Facility Permit	12-18 months
Hazardous Waste Limited Permit	30-60 days
Hazardous Waste Transporter Registration/Confirmation Letter	Approximately 3-4 weeks



ote: These processing times represent best estimates or statutory limits for the time it takes to complete the review of an application and formulate a d are further based on extensive experience with these types of application processes. They also assume that the application was administratively "onen submitted to DES and that all necessary forms, plans, maps, charts, reports, fees, etc. had been included with the initial submittal. These process be provided as an index to enable the Guidebook user to prepare a reasonable schedule and timeline for his or her specific project, practice, or event.	complete"







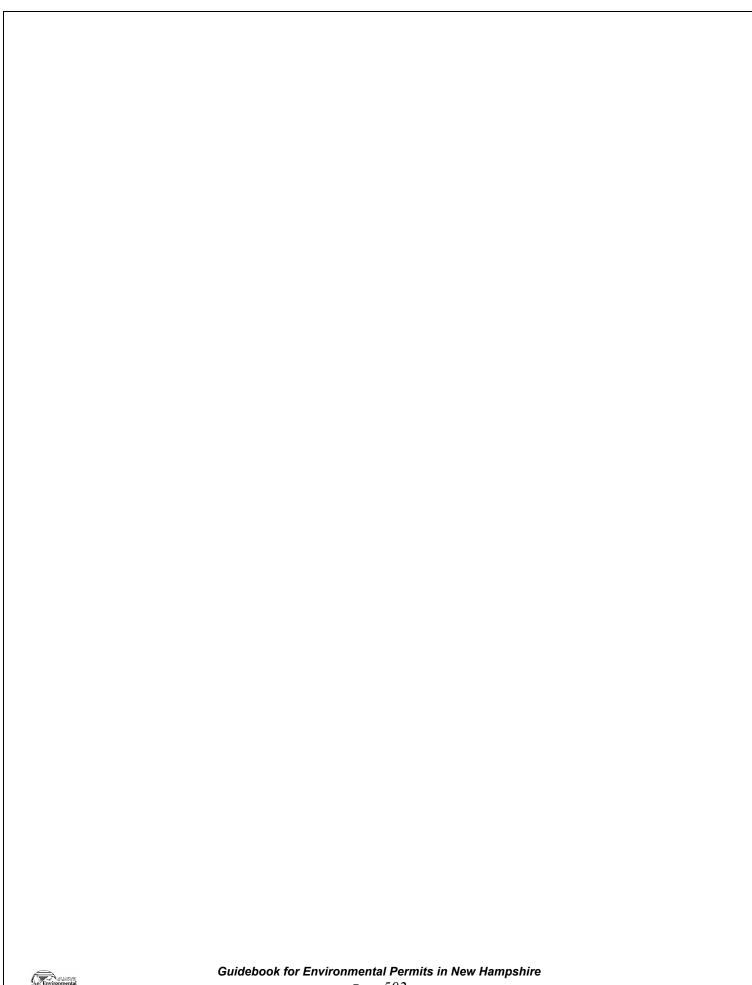
Appendix G:

DES Directory of Program and Services 2002



2002 Edition







N.H. DEPARTMENT OF ENVIRONMENTAL SERVICES DIRECTORY TO PROGRAMS & SERVICES 2002

EMERGENCY NUMBERS

Dam failure emergencies:

8 am - 4 pm, Mon. - Fri. **271-3406**

Dam emergencies, evenings and weekends:

N.H. State Police Emergency # 1-800-852-3411

Hazardous materials/waste spills:

8 am - 4 pm, Mon. - Fri. **271-3899**

Hazardous materials emergencies, evenings and weekends:

N.H. State Police Hazardous Materials # 1-800-346-4009

Petroleum spills:

8 am - 4 pm, Mon. - Fri. **271-3644**

Petroleum spill emergencies, evenings and weekends:

N.H. State Police Hazardous Materials # 1-800-346-4009

TOLL-FREE NUMBERS

Air Resources information 1-800-498-6868

Ozone hotline 1-800-935-SMOG

Pollution Prevention Program 1-800-273-9469

Small Business Technical Assistance Program 1-800-837-0656

Used oil disposal 1-888-TAKEOIL

TELEPHONE NUMBERS FOR PROGRAM AREAS

George Dana Bisbee, Acting Commissioner

Administrative Services	271-3503
Enforcement	271-3503
Geology	271-6482
Human Resources	271-3441
Information Resources Management	271-3503
Laboratory	271-3445/3446
	FAX (603) 271-2997
Planning	271-3503
Public Information & Permitting	271-2975
	FAX (603) 271-8013





Air Resources Council	
Emissions Trading Program	271-6794
Public Education & Outreach	271-6284
Regional/National Issues	271-6800
Air Toxics	271-1987
Air Quality Planning	
Engineering/Permitting; Title V	
Engineering/Permitting; State	
Engineering/r crimiting, otate	FAX (603) 271-7053
Fafananat	` '
Enforcement	
Small Business Technical Assistance	
Technical Services	271-1382
WASTE MANAGEMENT	271-2900
Philip J. O'Brien, Ph.D., Director	FAX (603) 271-2456
Hazardous Waste Compliance	271-2942
Hazardous Waste Reporting Section	
Hazardous Waste Spill Response	
Hazardous & Solid Waste Technical Assistance	
Household Hazardous Waste	
Petroleum Spills Response	
Petroleum Storage Tanks	
Pollution Prevention	(800) 273-9469
Planning & Community Assistance	271-1749
Recycling	271-3712
Site Remediation	271-3644
	FAX (603) 271-2181
Solid Waste	
Solid Waste Permitting/Enforcement	
Waste Management District Offices:	
	062 1125
Grantham Office	
Pease Office	433-6370
WATER	
Harry T. Stewart, P.E., Director	FAX (603) 271-2982
Dam Bureau	271-3406
	FAX (603) 271-7894
Land Resources Management Programs	271-2951
Shoreland Protection Section	
Subsurface Systems Bureau	
Substitude Gysteriis Bureau	FAX (603) 271-6683
Subsurface Systems District Offices	1 77 (003) 21 1-0003
Subsurface Systems District Offices:	074 0400
Concord	
Gilford	
Gorham	
Grantham	863-3266



Keene	271-2913
Milford	673-0405
Portsmouth	431-8141
Salem	893-3637
Water Quality Engineering Section	271-2973
Regional Office: Portsmouth	433-5981
Water Supply Engineering Bureau	271-2513
Wetlands Bureau	271-2147
	FAX (603) 271-6588
Wetlands Regional Office: Portsmouth	433-6183
Wastewater Engineering Bureau	271-3908
	FAX (603) 271-4128
Franklin Training Center	934-6463
Watershed Management Bureau	271-2457
Winnipesaukee River Basin Bureau	
Franklin Wastewater Treatment Facility	934-2809
	FAX (603) 934-4831
Laconia Wastewater Treatment Facility	528-6746

TELEPHONE NUMBERS BY SUBJECT

Α

Abandoned storage sites/tanks (Hazardous Waste)	271-3644
Aboveground storage tanks	271-3577/6058
Acid deposition	271-1383
Acid rain; water quality (Watershed Mgt.)	271-2963/2964
Acid rain; air quality (Air Resources)	271-6284
Agricultural discharges (Surface Water Quality)	271-2457
Air emissions (Air Resources)	271-1370
Air, indoors	271-4664
Air monitoring network (Air Resources)	271-7502
Air pollution control permitting (Air Resources)	271-6791
Air quality data (Air Resources)	271-1384
Air toxics program (Air Resources)	271-6865
Algae in small ponds (Watershed Mgt.)	271-2964/2248
Alternative fuel vehicles	271-6749
Antifreeze; disposal; commercial	271-2942
Antifreeze; disposal; household	271-2047
Appeals	271-6072
Aquatic plants/weeds (Watershed Mgt.)	271-2248
Aquifers (Groundwater)	271-3644
Asbestos contaminated property remediation	271-1168
Asbestos demolition/removal & fees (Air Resources)	271-1373
Asbestos disposal	271-2925
Asbestos testing (Lab)	271-3446
Ash, incinerator (Waste)	271-2907
Automotive/body shops wastes (Waste)	271-2942
Automotive oil wastes (Do-It-Yourselfers) (Waste)	271-6424/5328
В	



Barrels/drums, abandoned (Hazardous Waste)

Batteries, disposal (Waste Mgt.)

271-3899

271-2942

Biomonitoring (Watershed Mgt.)	271-2963
Biosolids/Septage/Sludge	271-3571/2492
Boil orders (Water Supply Engineer.)	271-2854
Bottled Water	271-3303
Boilers (Air Resources)	271-6791
Brick/concrete disposal	271-2935
"Brownfields" (Hazardous Waste)	271-6422
Building construction permit information (PIP)	271-3306
Burial of solid waste (Waste Mgt.)	271-2925
Burn authorizations/permits (PIP/Air Resources)	271-0537
С	
Campgrounds (not youth camps)	271-3304/2904
Camps; youth (Water Supply Engineer.)	271-2542
CERCLA hazardous waste sites (SUPERFUND)	271-2908
Certification; solid waste facility operators	271-2928
Certification; wastewater operators	271-2586
CFCs; licensing/certification (Air Resources)	271-1121
CFC disposal (Hazardous Waste)	271-2942
Chemical content (Hazardous Waste)	271-2942
Chemical storage areas (Hazardous Waste)	271-2942
Chemical storage tanks (U.S. EPA)	(617) 565-3420
also (NH Dept. of Safety)	271-3349
Coal combustion (Air Resources)	271-6791
Combined sewers overflows	271-2458
Complaints; illegal "dumping" (Solid or Hazardous Wa	ste) 271-3899
Complaints; air pollution (Air Resources)	271-0907
Comprehensive Shoreland Rules/Act	271-6876/7109
Contaminated rags (Hazardous Waste)	271-2942
Contaminated soil; oil, hazardous waste, gasoline	271-2942
Creosote disposal (Hazardous Waste)	271-2942
Culverts; permits (Wetlands)	271-2147
Current land use board (NH Dept. of Revenue)	271-2687
D	
Dam safety and permits (Dam)	271-3406
Demolition debris; permitted/unpermitted	271-2925/3899
Discharge to rivers/streams	271-3307
Discharge permits; wastewater	271-2052
Discharge permits; air (Air Resources)	271-6791
Dock permits (Wetlands)	271-2147
Drawdowns, lake (Dam Bureau) 271	-3406/1968/1962
Dredge & fill permits (Wetlands)	271-2147
Drinking water tests; homeowners & public supplies (L	ab) 271-3445
Drinking water source protection	271-1168
Drinking water systems/facilities (Water Supply Engin.) 271-2513
Dumps (Solid Waste)	271-2925
Dust (Air Resources)	271-0907
E	
Education, public outreach, general	271-2975
Electronic wastes	271-2942
Emergency response; dam failure	· =- ·-
8 am - 4 pm, Mon-Fri	271-3406
All other times: N.H. State Police	1-800-852-3411



Emergency response; hazardous materials/waste spill	s
8 am - 4 pm, Mon-Fri	271-3899
All other times: N.H. State Police	1-800-346-4009
Emergency response; petroleum spills	
8 am - 4 pm, Mon-Fri	271-3644
All other times: N.H. State Police	1-800-346-4009
Emergency permits; solid waste	271-2925
Emissions inventory/fees (Air Resources)	271-6283
Emissions, modeling, permitting (Air Resources)	271-1377
Emissions, modeling, photochemical (Air Resources)	271-1102
Emissions reduction credits trading	271-6794
Emissions, stack testing (Air Resources)	271-6546
Employment opportunities at DES	271-1496
Enforcement; air	271-0882
EPA ID numbers for generators	271-2921/5186
Erosion control	271-2973/2303
	211-2313/2303
F	
File reviews (Air Resources)	271-1370
File reviews (Site Remediation)	271-2919
File reviews (Waste Mgt.)	271-2919
Fill permits for wetlands (Wetlands)	271-2147
Financial assurance (Solid Waste)	271-2925
Fire extinguisher disposal (Waste Mgt.)	271-2942
Fire training burns (Air Resources)	271-1379
Floor drains	271-2858
Fluorescent lamp disposal (Waste Mgt.)	271-2942/2956
Freon; licensing/certification (Air Resources)	271-1121
Freon disposal (Waste Mgt.)	271-2942
Fuel oil storage/spills (Waste Mgt.)	271-3644
Fumes (Air Resources)	271-1370
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Garage/auto body shop wastes (Waste Mgt.)	271-2942
Garbage disposal (Solid Waste)	271-2925
Gasoline/oil spills (Waste Mgt.)	271-3644
Geographic Information Systems (GIS)	271-3909
Geologic maps for purchase (PIP)	271-2975
Geologist, State	271-6482
Global climate change/warming (Air Resources)	271-6796
Gold mining dredging	271-2974
Grants; landfills	271-2974
Grants; household hazardous waste	271-2923
	271-2047 271-2977
Grants; wastewater Grants; drinking water systems	271-2977
Grants; drinking water source protection	271-7017
Grants; nonpoint source pollution	271-2457
Grants; used oil collection centers	1-888-TAKEOIL
Gravel/sand pits	271-2973/2303
Gray water (Subsurface)	271-3501
Great ponds	271-2968
Greenhouse gases/global climate change	271-5552
Groundwater contamination	271-3644
Groundwater discharge permits	271-2858
Groundwater maps	271-1975
Groundwater protection	271-1168



Groundwater testing Gulf of Maine Council	271-6542 271-8866
н	
Halon disposal (Hazardous Waste)	271-2942
Hazardous waste analysis; list of labs	271-2942
Hazardous waste cleanup fund	271-1749
Hazardous waste complaints	271-3899
Hazardous waste compliance	271-2942
Hazardous waste generators	271-2942
Hazardous waste permits	271-2937
Hazardous waste reduction	271-6460
Hazardous waste regulations/rules; questions	271-2942
Hazardous waste site list	271-2919
Hazardous waste spills & emergency response	271-3899
Hazardous waste state site cleanup program	271-2800
Hazardous waste training	271-2942
Hazardous waste transportation	271-3899
Health risks of hazardous materials (Public Health)	271-4664
Household hazardous waste (Solid Waste)	271-2047
Human resources	271-1496
I	
Illegal discharge to streams	271-3307
Illegal dumping (Solid & Hazardous Waste)	271-3899
Incinerator emissions (Air Resources)	271-6283
Incinerators; solid waste permit information	271-2935
Incinerators; air permit information	271-6791
Industrial pretreatment	271-2052
Infectious waste disposal (Waste Mgt.)	271-2925
Injection wells (Water Supply Engineer.)	271-2513
Inside air (Health Risk Assessment)	271-4664
Inspection checklist request; hazardous waste generators	271-2942
J, K, L	
Laboratory	271-3446
Laboratory certification program	271-2991
Laboratories, list of; hazardous waste analysis	271-2942
Lake assessment program	271-2963
Lake level information	271-3406
Lake water quality	271-2963
Lakes; permits for dredge, fill, docks (Wetlands)	271-2147
Landfill information (Solid Waste)	271-2925
Landfills; list of (Solid Waste)	271-2925
Land management	271-3406
Leachate (Solid Waste)	271-2925
Leachfields (Subsurface)	271-3501
Lead paint disposal	271-2942
Lead paint removal/abatement (Public Health)	271-4507
Legislation; DES-related; general questions	271-2975
Limnology/lakes (Watershed Mgt.)	271-2963
Loans; low-interest for landfills	271-3448
Loans; low-interest for wastewater treatment	271-3448
Low emitting vehicles, "LEVs"	271-6390
M	





Manifests for hazardous wastes	271-2921/2901
Manufacturing facilities; hazardous wastes	271-2942
Media inquiries	271-3710
Medical waste disposal	271-5890
Mercury waste disposal	271-2942
Mercury emissions (Air Resources)	271-6865
Mercury in fish (Watershed Mgt.)	271-3357
Mercury spills	271-3899
Milfoil; Eurasian (Watershed Mgt.)	271-2963
Mining, gold	271-2147
Mobile sources (Air Resources)	271-6390
Modeling; permitting (Air Resources)	271-1377
Modeling; photochemical (Air Resources)	271-1102
Mold in homes (Health Risk Assessment)	271-4664
Monitoring wells (Waste Mgt.)	271-3644
Motor oil tax (Waste Mgt.)	271-8873/3645
Motor vehicle emissions (Air Resources)	271-6390
Mussels	430-7900
N	
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NPDES (Nat'l Pollutant Discharge Elimination Permits	
Nonattainment areas (Air Resources)	271-1370
Nonpoint source pollution issues/concerns	271-2457
Nuclear waste, low level (Hazardous Waste)	271-2925
0	
Oceans; Coastal Zoning (NH Office of State Planning) 271-2155
Oil discharge/disposal cleanup fund (Waste Mgt.)	271-3644
Oil spills (Waste Mgt.)	271-3644
One stop reporting program	271-2961
Open burning	271-0537
Ozone, ground-level; "smog" (Air Resources)	271-1102
	1-800-935-SMOG
Ozone; stratospheric	271-1121
_	
Р	
Paint waste (Waste Mgt.)	271-2047
Particulate matter (Air Resources)	271-1370
PCB; airborne (Air Resources)	271-1121
PCB-contaminated used oil (Hazardous Waste)	271-2942
Perc tests (Subsurface)	271-3501
Permit information & assistance (PIP)	271-3306
Permit program; air; general	271-6791
Permit program; Title V (Air Resources)	271-6793
Permit program; air; state	271-6798
Permit program; solid waste management	271-2925
Permits (see specific categories)	
Personnel (Human Resources)	271-1496
Pesticides; disposal (Hazardous Waste)	271-2942
Pesticides; health risks (DHHS Public Health)	271-4664
Petroleum spills response	271-3644
Petroleum storage tanks	271-3644
Photoprocessing wastes (Waste Mgt.)	271-2942



Pollution prevention, general information	271-6460
Pollution prevention program (Waste Mgt.)	271-6460
	1-800-273-9469
Pool regulations/inspections (Watershed Mgt.)	271-7108
Propane Tanks (Fire Standards & Training)	271-2661
Propane Tanks; Recycling & Disposal	271-3712
Pressure treated lumber (Hazardous Waste)	271-2942
Prequalification of engineers (Wastewater Eng.)	271-2001
Printed circuit boards (Waste Mgt.)	271-2942
Project WET (aquatic education)	271-4071
Public bathing beach inspections (Watershed Mgt.)	271-3414
Public information, general	271-2975
Public outreach, Air Resources	271-6284
Public water supply	271-2513/3139
Publications of DES (PIP)	271-2975

Q, R

Quarterly reports (Waste Mgt.)	271-2921/2901
Radon; in drinking water (Water Supply Eng.)	271-2952
Radon; in air (DHHS Public Health)	271-4674
RCRA Subtitle C (Waste Mgt.)	271-2942
RCRA Subtitle D (Waste Mgt.)	271-2925
Recycling facilities; permitted/unpermitted	271-2925/3899
Recycling; consumer information (Waste Mgt.)	271-3712
Recycling hazardous waste	271-2942
Recycling markets	271-3712
Recycling solid waste	271-3712
Recycling used oil	271-2942
Reformulated gasoline (Air Resources)	271-1382
Refuse-to-energy facilities; permitted/unpermitted	271-2925/3899
Refrigerant disposal (Air Resources)	271-1121
Regional haze/visibility	271-1102
Regional/national air quality issues (Air Resources)	271-6800
Reporters/media inquiries (PIP)	271-3710
River classification (Rivers Program)	271-8865
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River nominations (Rivers Program)	271-8865
Rivers & streams testing (Watershed Mgt.)	271-2471
Rulemaking, Air Resources	271-0882
Rules, Administrative (for purchase) (PIP)	271-2975

S

Salt in sheds	271-3398
Sand & gravel pits (Water Quality Engineering)	271-2973/2303
SARA Title III	271-2231
Scrap metal management permits for appliances	271-2925
Scrap metal recycling (Solid Waste)	271-3712
Septage hauler permits	271-2492
Septage & sludge disposal/haulers	271-2492
Septic systems (Subsurface)	271-3501
Septic tank trucks	271-2492
Sewage treatment	271-2980
Shellfish Program	430-7900
Shoreland protection/development/setbacks	271-7109/6876
SIS unit	271-3899



Site Assessment; waterfront properties	271-3501/2922
Site remediation/cleanup	271-3644
Site specific permits	271-2973/2303
Sludge/biosolid issues	271-2818
Small business ombudsman	271-1379
Small business technical assistance	271-1379
	1-800-837-0656
Smoke/smokestacks (Air Resources)	271-1370
Soils testing	271-3304
Solid waste complaints & inspections	271-3899
Solid waste compliance	271-2925
Solid waste facility permitting	271-2925
Solid waste landfill list	271-1749
Solid waste management plan	271-6847
Solid waste operator training & certification	271-2928
Solid waste source reduction	271-3712
Solid waste tipping fees	271-6847
Special investigation section	271-3899
Special permits; hazardous waste	271-2937
Stack testing/continuous emissions monitoring	271-6546
Stage I/Stage II vapor recovery (Air Resources)	271-6546
State Implementation Plan (SIP) submittals (Air Resour	rces) 271-0882
State Revolving Fund (SRF); drinking water	271-2513
State Revolving Fund (SRF); landfills	271-3448
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Statutes, copies of (PIP)	271-2975
Storm drains	271-1494/2985
Stormwater regulations/permits—federal	074 0004
	271-2984
Stormwater regulations/permits—state	271-2984 271-2973/2303
Strategic planning	
	271-2973/2303
Strategic planning Stump dumps; on-site disposal only Subdivisions (Subsurface)	271-2973/2303 271-8989
Strategic planning Stump dumps; on-site disposal only Subdivisions (Subsurface) Superfund program (Waste Mgt.)	271-2973/2303 271-8989 271-2925 271-3501 271-2908
Strategic planning Stump dumps; on-site disposal only Subdivisions (Subsurface)	271-2973/2303 271-8989 271-2925 271-3501
Strategic planning Stump dumps; on-site disposal only Subdivisions (Subsurface) Superfund program (Waste Mgt.)	271-2973/2303 271-8989 271-2925 271-3501 271-2908
Strategic planning Stump dumps; on-site disposal only Subdivisions (Subsurface) Superfund program (Waste Mgt.) Surface water protection	271-2973/2303 271-8989 271-2925 271-3501 271-2908
Strategic planning Stump dumps; on-site disposal only Subdivisions (Subsurface) Superfund program (Waste Mgt.) Surface water protection T Technical assistance; waste	271-2973/2303 271-8989 271-2925 271-3501 271-2908
Strategic planning Stump dumps; on-site disposal only Subdivisions (Subsurface) Superfund program (Waste Mgt.) Surface water protection T Technical assistance; waste Temporary air permits (Air Resources)	271-2973/2303 271-8989 271-2925 271-3501 271-2908 271-2457
Strategic planning Stump dumps; on-site disposal only Subdivisions (Subsurface) Superfund program (Waste Mgt.) Surface water protection T Technical assistance; waste Temporary air permits (Air Resources) Testing requirements; air (Air Resources)	271-2973/2303 271-8989 271-2925 271-3501 271-2908 271-2457 271-1749 271-6791 271-6546
Strategic planning Stump dumps; on-site disposal only Subdivisions (Subsurface) Superfund program (Waste Mgt.) Surface water protection T Technical assistance; waste Temporary air permits (Air Resources) Testing requirements; air (Air Resources) Testing requirements; surface waters (Watershed Mgt.)	271-2973/2303 271-8989 271-2925 271-3501 271-2908 271-2457 271-1749 271-6791 271-6546 271-2457
Strategic planning Stump dumps; on-site disposal only Subdivisions (Subsurface) Superfund program (Waste Mgt.) Surface water protection T Technical assistance; waste Temporary air permits (Air Resources) Testing requirements; air (Air Resources) Testing requirements; surface waters (Watershed Mgt.) Testing requirements; drinking water (Water Supply En	271-2973/2303 271-8989 271-2925 271-3501 271-2908 271-2457 271-1749 271-6791 271-6546) 271-2457 g.) 271-2513
Strategic planning Stump dumps; on-site disposal only Subdivisions (Subsurface) Superfund program (Waste Mgt.) Surface water protection T Technical assistance; waste Temporary air permits (Air Resources) Testing requirements; air (Air Resources) Testing requirements; surface waters (Watershed Mgt.) Testing requirements; drinking water (Water Supply En Testing requirements; soils; for septic installers/designe	271-2973/2303 271-8989 271-2925 271-3501 271-2908 271-2457 271-1749 271-6791 271-6546) 271-2457 g.) 271-2513
Strategic planning Stump dumps; on-site disposal only Subdivisions (Subsurface) Superfund program (Waste Mgt.) Surface water protection T Technical assistance; waste Temporary air permits (Air Resources) Testing requirements; air (Air Resources) Testing requirements; surface waters (Watershed Mgt.) Testing requirements; drinking water (Water Supply Entesting requirements; soils; for septic installers/designed Tipping fee (Solid Waste)	271-2973/2303 271-8989 271-2925 271-3501 271-2908 271-2457 271-1749 271-6791 271-6546) 271-2457 g.) 271-2513
Strategic planning Stump dumps; on-site disposal only Subdivisions (Subsurface) Superfund program (Waste Mgt.) Surface water protection T Technical assistance; waste Temporary air permits (Air Resources) Testing requirements; air (Air Resources) Testing requirements; surface waters (Watershed Mgt.) Testing requirements; drinking water (Water Supply En Testing requirements; soils; for septic installers/designe	271-2973/2303 271-8989 271-2925 271-3501 271-2908 271-2457 271-6791 271-6546 271-2457 g.) 271-2513 ers 271-3304
Strategic planning Stump dumps; on-site disposal only Subdivisions (Subsurface) Superfund program (Waste Mgt.) Surface water protection T Technical assistance; waste Temporary air permits (Air Resources) Testing requirements; air (Air Resources) Testing requirements; surface waters (Watershed Mgt.) Testing requirements; drinking water (Water Supply Entesting requirements; soils; for septic installers/designed Tipping fee (Solid Waste)	271-2973/2303 271-8989 271-2925 271-3501 271-2908 271-2457 271-1749 271-6791 271-6546) 271-2457 g.) 271-2513 ers 271-3304 271-6847
Strategic planning Stump dumps; on-site disposal only Subdivisions (Subsurface) Superfund program (Waste Mgt.) Surface water protection T Technical assistance; waste Temporary air permits (Air Resources) Testing requirements; air (Air Resources) Testing requirements; surface waters (Watershed Mgt.) Testing requirements; drinking water (Water Supply En Testing requirements; soils; for septic installers/designed Tipping fee (Solid Waste) Tire disposal (Solid Waste)	271-2973/2303 271-8989 271-2925 271-3501 271-2908 271-2457 271-6546 271-6546 271-2457 g.) 271-2513 ers 271-3304 271-6847 271-2925
Strategic planning Stump dumps; on-site disposal only Subdivisions (Subsurface) Superfund program (Waste Mgt.) Surface water protection T Technical assistance; waste Temporary air permits (Air Resources) Testing requirements; air (Air Resources) Testing requirements; surface waters (Watershed Mgt.) Testing requirements; drinking water (Water Supply En Testing requirements; soils; for septic installers/designe Tipping fee (Solid Waste) Tire disposal (Solid Waste) Title V permit system (Air Resources)	271-2973/2303 271-8989 271-2925 271-3501 271-2908 271-2457 271-6791 271-6546 271-2457 g.) 271-2513 ers 271-3304 271-6847 271-2925 271-6793 271-1987
Strategic planning Stump dumps; on-site disposal only Subdivisions (Subsurface) Superfund program (Waste Mgt.) Surface water protection T Technical assistance; waste Temporary air permits (Air Resources) Testing requirements; air (Air Resources) Testing requirements; surface waters (Watershed Mgt.) Testing requirements; drinking water (Water Supply En Testing requirements; soils; for septic installers/designe Tipping fee (Solid Waste) Tire disposal (Solid Waste) Title V permit system (Air Resources) Toxics; air (Air Resources)	271-2973/2303 271-8989 271-2925 271-3501 271-2908 271-2457 271-6791 271-6546 271-2457 g.) 271-2513 ers 271-3304 271-6847 271-2925 271-6793 271-1987
Strategic planning Stump dumps; on-site disposal only Subdivisions (Subsurface) Superfund program (Waste Mgt.) Surface water protection T Technical assistance; waste Temporary air permits (Air Resources) Testing requirements; air (Air Resources) Testing requirements; surface waters (Watershed Mgt.) Testing requirements; drinking water (Water Supply En Testing requirements; soils; for septic installers/designed Tipping fee (Solid Waste) Tire disposal (Solid Waste) Title V permit system (Air Resources) Toxics; air (Air Resources) Toxics; air (Air Resources) TCLP (toxic characteristic leaching procedure) (Waste	271-2973/2303 271-8989 271-2925 271-3501 271-2908 271-2457 271-6546 271-6546 271-2513 ers 271-3304 271-6847 271-6847 271-693 271-693 271-1987 Mgt.) 271-2942
Strategic planning Stump dumps; on-site disposal only Subdivisions (Subsurface) Superfund program (Waste Mgt.) Surface water protection T Technical assistance; waste Temporary air permits (Air Resources) Testing requirements; air (Air Resources) Testing requirements; surface waters (Watershed Mgt.) Testing requirements; drinking water (Water Supply Entesting requirements; soils; for septic installers/designeripping fee (Solid Waste) Tire disposal (Solid Waste) Title V permit system (Air Resources) Toxics; air (Air Resources) TCLP (toxic characteristic leaching procedure) (Waster Toxics; complaints/dumping (Hazardous Waste)	271-2973/2303 271-8989 271-2925 271-3501 271-2908 271-2457 271-6791 271-6546) 271-2457 g.) 271-2513 ers 271-3304 271-6847 271-2925 271-6793 271-1987 Mgt.) 271-2942 271-3899
Strategic planning Stump dumps; on-site disposal only Subdivisions (Subsurface) Superfund program (Waste Mgt.) Surface water protection T Technical assistance; waste Temporary air permits (Air Resources) Testing requirements; air (Air Resources) Testing requirements; surface waters (Watershed Mgt.) Testing requirements; drinking water (Water Supply Entesting requirements; soils; for septic installers/designeripping fee (Solid Waste) Tire disposal (Solid Waste) Title V permit system (Air Resources) Toxics; air (Air Resources) TCLP (toxic characteristic leaching procedure) (Wasteroxics; complaints/dumping (Hazardous Waste) Toxics; health effects/risks (Public Health)	271-2973/2303 271-8989 271-2925 271-3501 271-2908 271-2457 271-6791 271-6546 271-2457 g.) 271-2513 ers 271-3304 271-6847 271-693 271-693 271-1987 Mgt.) 271-2942 271-3899 271-4664
Strategic planning Stump dumps; on-site disposal only Subdivisions (Subsurface) Superfund program (Waste Mgt.) Surface water protection T Technical assistance; waste Temporary air permits (Air Resources) Testing requirements; air (Air Resources) Testing requirements; surface waters (Watershed Mgt.) Testing requirements; drinking water (Water Supply Entesting requirements; soils; for septic installers/designeripping fee (Solid Waste) Tire disposal (Solid Waste) Title V permit system (Air Resources) Toxics; air (Air Resources) TCLP (toxic characteristic leaching procedure) (Waster Toxics; complaints/dumping (Hazardous Waster) Toxics; health effects/risks (Public Health) Toxics disposal (Hazardous Waster)	271-2973/2303 271-8989 271-2925 271-3501 271-2908 271-2457 271-6791 271-6546 271-2513 ers 271-2513 ers 271-3304 271-6847 271-693 271-693 271-1987 Mgt.) 271-2942 271-3899 271-4664 271-2942
Strategic planning Stump dumps; on-site disposal only Subdivisions (Subsurface) Superfund program (Waste Mgt.) Surface water protection T Technical assistance; waste Temporary air permits (Air Resources) Testing requirements; air (Air Resources) Testing requirements; surface waters (Watershed Mgt.) Testing requirements; drinking water (Water Supply En Testing requirements; soils; for septic installers/designed Tipping fee (Solid Waste) Tire disposal (Solid Waste) Title V permit system (Air Resources) Toxics; air (Air Resources) TCLP (toxic characteristic leaching procedure) (Waste Toxics; complaints/dumping (Hazardous Waste) Toxics disposal (Hazardous Waste) Toxics in packaging	271-2973/2303 271-8989 271-2925 271-3501 271-2908 271-2457 271-6791 271-6546) 271-2457 g.) 271-2513 ers 271-3304 271-6847 271-2925 271-6793 271-1987 Mgt.) 271-2942 271-3899 271-4664 271-2942 271-2942 271-2948
Strategic planning Stump dumps; on-site disposal only Subdivisions (Subsurface) Superfund program (Waste Mgt.) Surface water protection T Technical assistance; waste Temporary air permits (Air Resources) Testing requirements; air (Air Resources) Testing requirements; surface waters (Watershed Mgt.) Testing requirements; drinking water (Water Supply En Testing requirements; soils; for septic installers/designs Tipping fee (Solid Waste) Tire disposal (Solid Waste) Title V permit system (Air Resources) Toxics; air (Air Resources) TCLP (toxic characteristic leaching procedure) (Waste Toxics; complaints/dumping (Hazardous Waste) Toxics disposal (Hazardous Waste) Toxics in packaging Transfer stations; solid waste	271-2973/2303 271-8989 271-2925 271-3501 271-2908 271-2457 271-6791 271-6546) 271-2457 g.) 271-2513 ers 271-3304 271-6847 271-2925 271-6793 271-1987 Mgt.) 271-2942 271-3899 271-4664 271-2942 271-2918 271-2925





Underground storage tanks (Hazardous Wastes)	271-3644
Universal waste	271-2942
Used waste oil; commercial/municipal	271-2942
Used waste oil; "do-it-yourselfers"	271-6424
Used waste oil disposal	1-888-TAKEOIL

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Waste, hazardous, quarterly generator fees	271-3203
Waste management (main line)	271-2900
Waste oil	271-6424
Wastewater engineering	271-3908
Wastewater operator certification/training	271-2586/3325
Wastewater permits	271-3908
Wastewater treatment	271-3908
Wastewater system design review	271-2980
Water Council	271-3434
Water Education for Teachers (Project WET)	271-4071
Water quality analysis	271-3446
Water quality standards	271-2457
Water quality statistics	271-2457
Water resources	271-3139
Water sampling; community/municipal	271-2513
Water sampling; noncommunity systems	271-2513
Water systems design review	271-2949
Water user registration & reporting	271-4086
Water Well Board	271-1974/1973
Water well construction complaints	271-1973/1974
Well drilling/licensing	271-2410
Well head protection	271-2949/2947
Wetlands Council	271-3434
Wetlands protection & permitting	271-2147
Winnipesaukee River Basin Program	934-2809
Wood ash; land application	271-2928

E-MAIL ADDRESSES FOR DES PROGRAMS

General Comments & Inquiries	feedback@des.state.nh.us
Public Information & Permitting	pip@des.state.nh.us

Commissioner's Office

Appeals	appeals@des.state.nh.us
Human Resources	hr@des.state.nh.us
Human Resources (2)	people@des.state.nh.us
Laboratory	lab@des.state.nh.us
Legal	legal@des.state.nh.us
Public Information & Permitting	pip@des.state.nh.us

Air Resources

All sections desair@des.state.nh.us

Waste Management

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Hazardous Waste hwcomp@des.state.nh.us
Household Hazardous Waste hhw@des.state.nh.us
Library lib@des.state.nh.us
Oil Compliance comp@des.state.nh.us
Petroleum Remediation remed@des.state.nh.us



Planning & Community Assist. nhpcas@des.state.nh.us
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Reporting Section report2@des.state.nh.us
Solid Waste swcomp@des.state.nh.us

Water

Biology section bio@des.state.nh.us Dam Safety damsafety@des.state.nh.us Lakes Program lakes@des.state.nh.us Limnology limno@des.state.nh.us Non-Point Source Program nps@des.state.nh.us Permitting permits@des.state.nh.us River Water Quality riverwq@des.state.nh.us Rivers Program rivers@des.state.nh.us Source Water Assessment Progr. swap@des.state.nh.us Volunteer Lakes Assessment Prog. vlap@des.state.nh.us Volunteer Rivers Assessment Prog. vrap@des.state.nh.us Water Education for Teachers wet@des.state.nh.us Watershed Management swq2@des.state.nh.us

NEW HAMPSHIRE STATE AGENCIES WITH ENVIRONMENT-RELATED PROGRAMS

Department of Agriculture Pesticides Control

10 Ferry Street, 4th Floor PO Box 2042 Concord, NH 03301-2042 (603) 271-3550

Department of Fish & Game

2 Hazen Drive Concord, NH 03301-6500 (603) 271-3421

Department of Health & Human Services Health Risk Assessment

6 Hazen Drive Concord, NH 03301-6527 (603) 271-4664

Department of Justice Environmental Protection

33 Capitol Street Concord, NH 03301-6397 (603) 271-3679

Department of Resources & Economic Development (DRED) Forests & Lands

172 Pembroke Road PO Box 1856 Concord, NH 03302-1856



(603) 271-2215

Heritage Inventory

172 Pembroke Road PO Box 1856 Concord, NH 03302-1856 (603) 271-3622

Parks

172 Pembroke Road PO Box 1856 Concord, NH 03302-1856 (603) 271-3556

Department of Safety

State Police

10 Hazen Drive Concord, NH 03305-0002 (603) 271-3636 EMERGENCIES: 1-800-346-4009

Marine Division

31 Dock Road Gilford, NH 03246-7626 (603) 293-0091

Department of Transportation

Environmental Services

John O. Morton Building 1 Hazen Drive PO Box 485 Concord, NH 03302-0485 (603) 271-3226

Emergency Management Office

107 Pleasant Street Concord, NH 03301-3809 (603) 271-2231 1-800-852-3792

Governor's Office of Energy and Community Services

57 Regional Drive - Suite 3 Concord, NH 03301-8519 (603) 271-2611

Office of State Planning

2₁/₂ Beacon Street Concord, NH 03301-4497 (603) 271-2155

Coastal Program

(603) 431-9366



Governor's Recycling Program

2₁/₂ Beacon Street Concord, NH 03301-4497 (603) 271-1098

e-mail: recycle@tec.nh.us

